

## Managing the Complex Compliance Requirements for One of the Largest Telecom Companies

### INTRO:

One of the largest Telecom companies in APAC wanted to manage their ISO certifications. Our role was to understand, streamline, manage internal audits and then finally ensure external audits are successfully completed. Over the period, Cybalt™ became SPOC for the entire Compliance requirements and became the partner of choice to manage complete compliance requirements of the organization.

### OBJECTIVES:

One of the largest telecom companies in APAC relies on Cybalt for its complete spectrum of compliance needs.

Some of the critical challenges Cybalt has to manage are complexity of operations; spread of shadow across multiple geographies; and absence of strong controls and procedures.

The compliance team from Cybalt exhibited exemplary skills to ensure no compliance lapses in the business operations and enabled the business to expand and grow in revenue.

### SOLUTIONS:

Cybalt team performed a comprehensive gap assessment as the first step. As a part of that, various controls were evaluated and risks items were prioritized. Additionally, completed ISO certification process; proposed efficient risk treatment solutions to the management; periodically conducted internal audit on a quarterly basis; built security controls aligned with the applicable standards; conducted training and awareness programs with various stakeholders; and prepared CISO dashboard to provide visibility across compliance posture.

### BENEFITS:

This comprehensive approach from Cybalt helped the client to manage its risks better and seamlessly align information security objectives with the business objectives. It also enabled the client to attain required IT governance and regulatory compliance goals. This led to increased reliability and security of systems & information. Efficient streamlining policies and processes, led to significant reduction in people dependency.

### AT A GLANCE

#### Challenges:

- Increasingly complex regulatory requirements to comply with
- Low visibility of information security risks
- Poor management oversight
- No defined information security policy and compliance responsibilities

#### Benefits:

- Client was able to manage their risks significantly better
- InfoSec objectives were aligned with business objectives
- Regulatory and compliance obligations were successfully met
- Management participation in risk management improved
- Better reliability and service quality

### GET IN TOUCH

For more information about our services or for a quote, please contact us at **+1 800-355-8002** or visit **[DISCOVER@CYBALT.COM](mailto:DISCOVER@CYBALT.COM)**.