

Enhance your Current Customer Experience (CX) System

Technology solutions and applications to improve business operations and deliver outstanding service to your external and internal customers



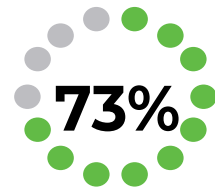
A “totally satisfied” customer contributes **2.6x** as much revenue as a “somewhat satisfied” customer and **14x** as much revenue as a “somewhat dissatisfied” customer.



of people are willing to spend more on a product or service if they're guaranteed great customer service.



of CX agents feel acute stress at least 1x per week and **33%** feel it multiple times per week



of customers agree that experiences drive their buying decisions



1 in 4 agents (28%) say that better technology should be an urgent priority in the next 18 months.

To begin your journey, call us at **855-324-9909** or email us at contact@blackbox.com.

EXPLORE OTHER ROUTES & RESOURCES

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