

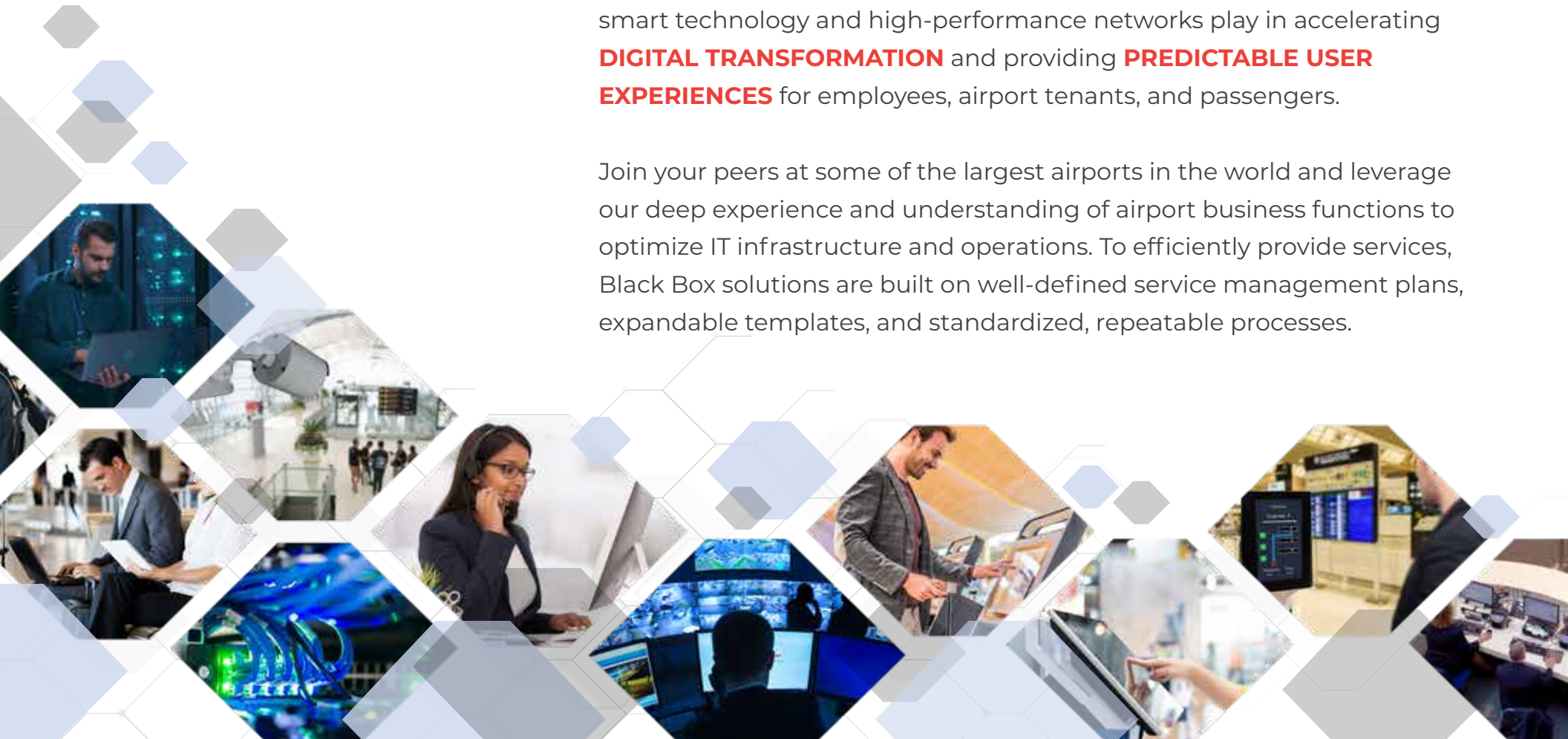


## PLATFORM-BASED MANAGED SERVICES

### Transformative Managed Service Solutions for Airports

Dramatically improve your airport communications with technology solutions and services from Black Box. We understand the important role smart technology and high-performance networks play in accelerating **DIGITAL TRANSFORMATION** and providing **PREDICTABLE USER EXPERIENCES** for employees, airport tenants, and passengers.

Join your peers at some of the largest airports in the world and leverage our deep experience and understanding of airport business functions to optimize IT infrastructure and operations. To efficiently provide services, Black Box solutions are built on well-defined service management plans, expandable templates, and standardized, repeatable processes.



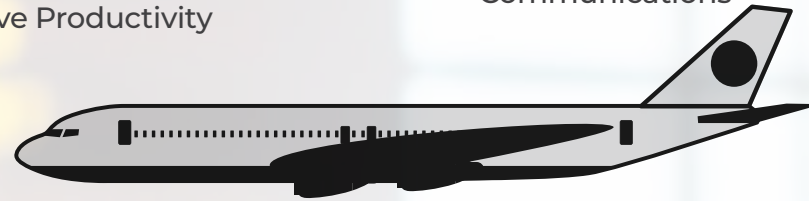
## The Program Approach

As your partner, Black Box will work closely with you to help you define and assess your operational goals and develop a plan on how best to achieve them. From straightforward technology to complex staffing needs, Black Box can help you:

- Streamline Operations
- Reduce Costs
- Generate Revenue
- Improve Productivity

To ensure alignment of IT and a sound business strategy, we use industry-leading management practices such as ISO and ITIL. To effectively address the technologically advanced requirements of secure and efficient operations, our program approach incorporates:

- Accountability
- Communications
- Clear Processes
- Responsiveness



## IT Managed and Professional Services

Airports face challenges unlike any other industry: stricter regulations, limited resources, and increased passenger connectivity expectations. You need to manage mission-critical systems while implementing the latest technologies. That's where Black Box comes in. Airports around the globe partner with us for:

SHARED TENANT SERVICES (STS) DESIGN, OPERATION, AND MAINTENANCE

ON-SITE OR REMOTE TIER 1-3 SERVICE DESK SUPPORT

PRIVATE LTE/5G/DAS PROVISIONING

IOT SMART AIRPORT CONTROL AND MANAGEMENT

ON-SITE STRUCTURED CABLING SYSTEM MANAGEMENT

MANAGED SERVICES FOR VOICE AND DATA NETWORKS

PROGRAMMING, ENGINEERING, AND SYSTEM DESIGN SERVICES (INCL. ON-SITE IT SERVICE DESKS)