





**Black Box Limited** 

**Investor Presentation** 

August 2023

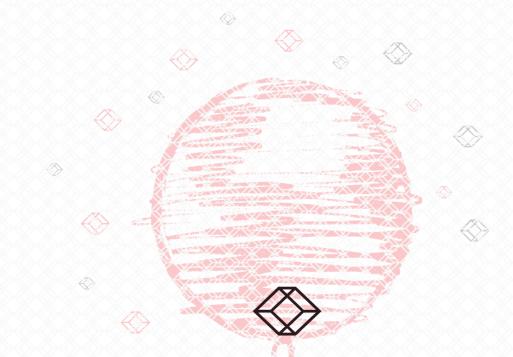
# **SAFE HARBOUR**



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# **Q1FY24 FINANCIAL HIGHLIGHTS**

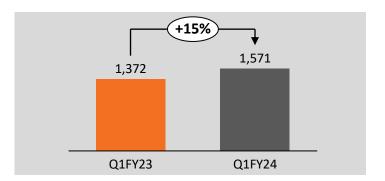


# **FINANCIAL HIGHLIGHTS**



In Rs. Crores

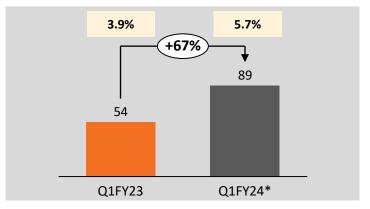




 Revenues for Q1FY24 grew by 15% YoY to Rs. 1,571 Crs. Growth in revenue is on account of strong order book reflected in new order wins each quarter and larger share of wallet from existing customers

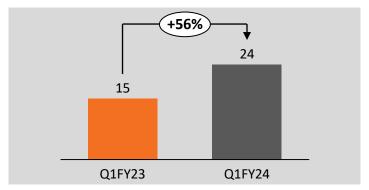
#### Margin





- Margins increased by 180 bps to 5.7% from 3.9% in Q1FY23
- Focus on cost rationalization and improved productivity have started to yield positive results increasing our EBITDA margins

PAT



PAT for Q1FY24 increased by robust 56% YoY to Rs. 24 Crs. in spite of increased finance costs due to high interest rates

<sup>\*</sup>excludes gain on cash flow hedges of Rs. 2 crs

# **MANAGEMENT COMMENTARY**





Commenting on the results and performance Mr. Sanjeev Verma, Whole-time Director, Black Box said,

"We are thrilled to announce that we have recently advanced another customer to a total annualized contract value of \$100 million, marking a significant milestone for our company. Furthermore, we are pleased to report a 15% year-over-year growth in revenues for the first quarter of fiscal year 2024. This strong performance can be attributed to our robust order book, which is evident in our new order wins and efficient execution capabilities. The consistent expansion of our order book, even in the face of a challenging economic environment, serves as a testament to the resilience of our business model. The cyber security vertical is gaining momentum along with other business segments that continue to gain traction, making us more confident of achieving our guidance for fiscal year 2024."



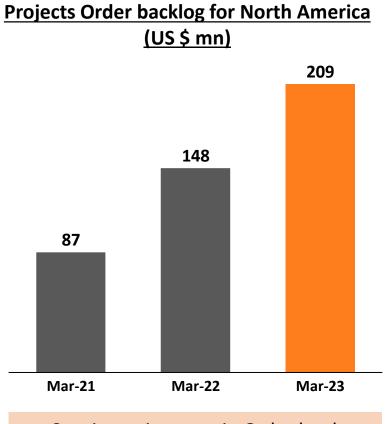
Mr. Deepak Kumar Bansal, Executive Director and Global Chief Financial Officer of Black Box, said,

"Revenues for Q1FY24 grew 15% YoY despite decline in TPS segment. However, we are optimistic that the segment will recover and return to growth trajectory from Q2FY24 onwards. Our cost rationalization measures has started yielding positive results and our EBITDA margins for Q1FY24 witnessed a robust 180 bps increase YoY to 5.7%. PAT for the quarter witnessed a robust 56% growth YoY in Q1FY24. This notable growth was partially offset by an escalation in finance costs, primarily attributed to the upward trend in interest rates. Furthermore, we expect the margin enhancement trend to continue, boosting our confidence in achieving stronger profitability in fiscal year 2024."

# **DEAL WINS OF \$45 MILLION+ DURING THE QUARTER**



Transaction Value	Clients
\$20.2 Mn	<b>Data Center and In-Building 5G/OnGo solutions</b> for an American online social media and social networking service
\$7.6 Mn	Connected Building and On Demand solutions for an American multinational corporation and technology company
\$4.8 Mn	Connected Building and Digital Workplace solutions for the largest hospital chain in the US
\$4.1 Mn	In-Building 5G/OnGo solutions for the largest pediatric provider in Chicago, US
\$3.5 Mn	Global Contract for Connected Building and Enterprise Networking solutions for one of the largest American banks
\$3.1 Mn	Secure KVM solutions for an Italian multinational company specializing in aerospace, defence and security
\$2.1 Mn	Connected Building and On Demand solutions for a major car manufacturer in Brazil
\$2.0 Mn	Connected Building and Enterprise Networking solutions for a Mexican multinational food company



# Q1FY24 – CONSOLIDATED P&L



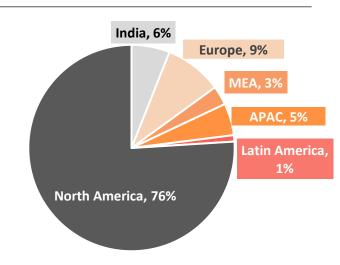
Particulars (Rs. Crs. )	Q1FY24	Q1FY23	YoY	Q4FY23	QoQ	FY23
Revenue from Operations	1,571	1,372	15%	1,682	-7%	6,288
Gross Profit	417	380	10%	467	-11%	1,640
Gross Profit Margin	26.5%	27.7%		27.8%		26.1%
Gain on foreign currency transaction (net)	5	1		18		16
Total Other Expenses	330	327		370		1,367
EBITDA	89	54	67%	95	-6%	269
EBITDA Margin	5.7%	3.9%		5.6%		4.3%
Other Income	1	20		0		22
Gain on cashflow hedges	2	0		20		20
Depreciation (as per IND AS 116)	28	26		31		107
Depreciation (as per business)	11	10		7		44
EBIT	65	47		84		204
Finance Cost (as per IND AS 116)	33	25		34		111
Finance Cost (as per business)	28	20		29		90
Loss on fair valuation of deferred purchase consideration	0	0		-8		-11
Exceptional Item Gain/(Loss)	-7	-5		-22		-52
Profit before Tax	24	18	37%	19	26%	29
Tax	0	2		-4		6
PAT	24	15	56%	23	4%	24
PAT Margin %	1.5%	1.1%		1.4%		0.4%
Basic EPS	1.43*	0.93*		1.38*		1

<sup>\*</sup>Not annualised

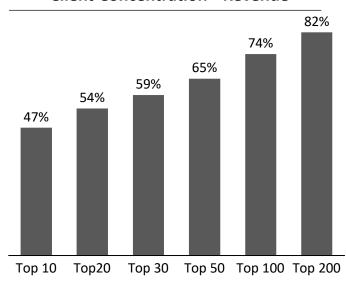
# WELL DIVERSIFIED GLOBAL BUSINESS MODEL – Q1FY24



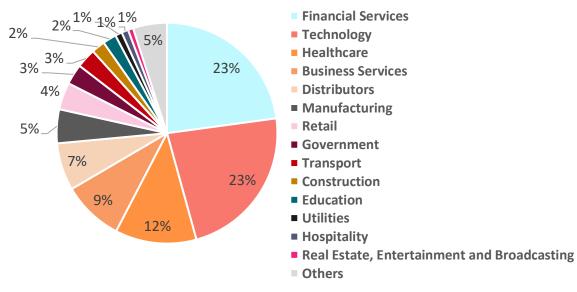
#### **Revenue by Geography**



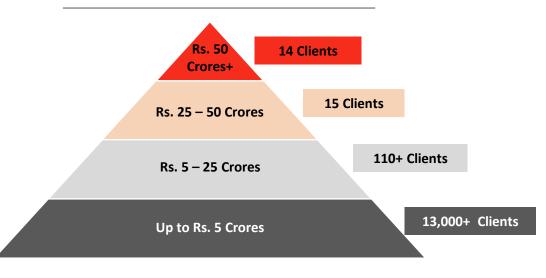
#### **Client Concentration - Revenue**



#### **Revenue by Industry**



#### Client-wise Contracts – FY23 Revenue



# FORGING LASTING RELATIONSHIPS ACROSS THE BUSINESS CONTINUUM





**Technology** 8 of the Fortune 100 Tech Companies



**Healthcare** 4 of the 6 Largest Hospitals



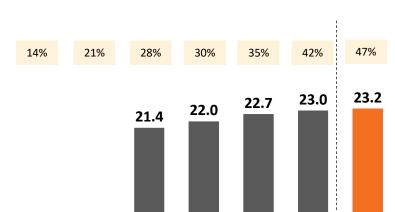
**Manufacturing** 7 of the 10 Largest Global Manufacturers



**Utilities**3 of the Fortune 50
Largest US Utility
Companies



**Banking** 6 of Forbes' 10 Largest US Banks



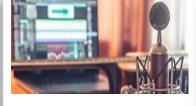
10.5

**FY17** 

7.4

FY14

**Stable Long Tenure of Relationship\*** 



**Broadcasting** 7 of Forbes' Top 10 US Broadcast Companies



**Retail**3 of the 6 Largest
US Retailers



Hospitality
The 3 HNN Largest
Hotels in the World

Revenue Contribution

FY21 FY22

\*Top10 Clients – Weighted Average No. of Years

FY20

FY23 Q1FY24





# **MEDIUM-TERM TARGETS**



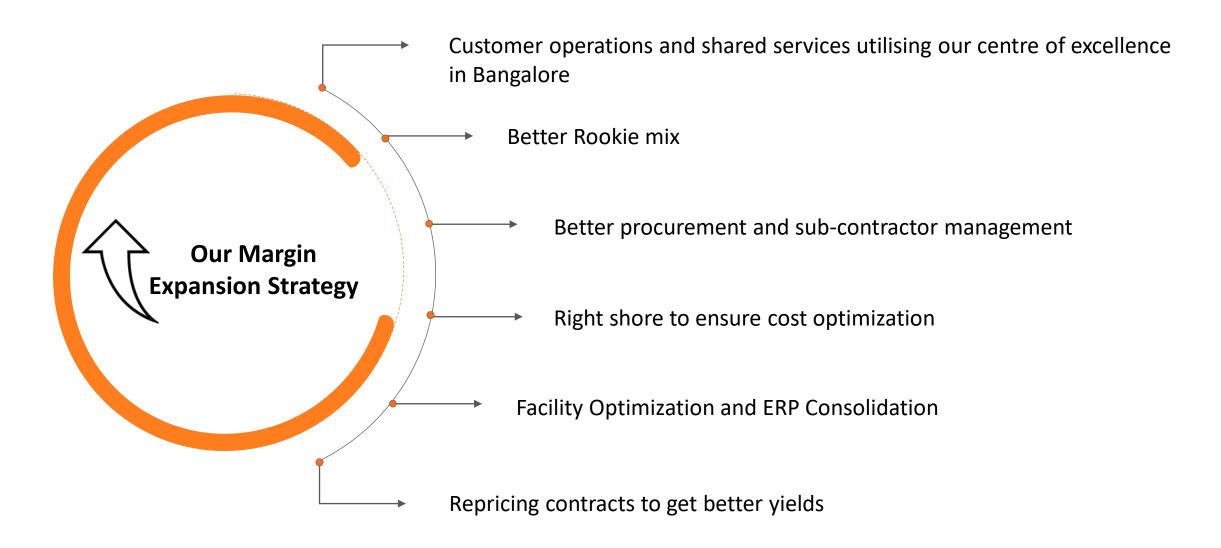
All figures in In Rs. Crores	FY20	FY23	FY24
REVENUE	4,994	6,288	7,000 to 7,500
Normalised EBITDA	328	269	400 to 450
PAT	-80	24	140 to 175

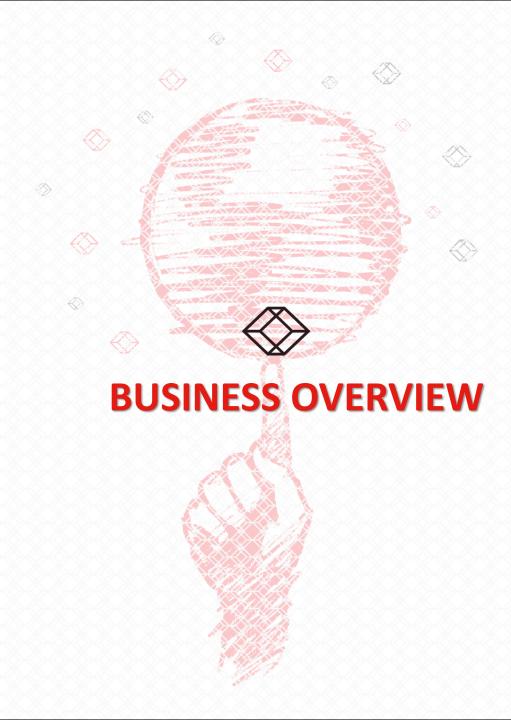
### **Growth Drivers**

- ✓ Increasing existing customers & market penetration + Addition of new clients
- ✓ Inorganic growth opportunities
- ✓ Optimize operational efficiencies
- ✓ Optimizing operating costs

# **ROADWAY TO MARGIN EXPANSION**









# **SNAPSHOT**



#### Who Are We



Black Box® is a trusted IT solutions provider delivering cutting-edge technology solutions and world-class consulting services to businesses around the globe.



Rs 6,288 Crs FY23 Revenue



8,000+
Global Customers



250+
Fortune 500 Companies

### What We Do



We accelerate business outcomes with differentiated Global Solutions across Customer Experience, Cybersecurity, Connected Buildings, Data Centers, Digital Workplace, Enterprise Networking, and In-Building 5G/OnGo.



30+
Global Technology
Partnerships



4,000+
Global Representatives



Delivery and support Centers across 6 Regions



We also sell and distribute technology infrastructure products to enhance customer experience through online web, distributors, integration partners and value-added resellers.



Active Client Locations
Serviced On-Site



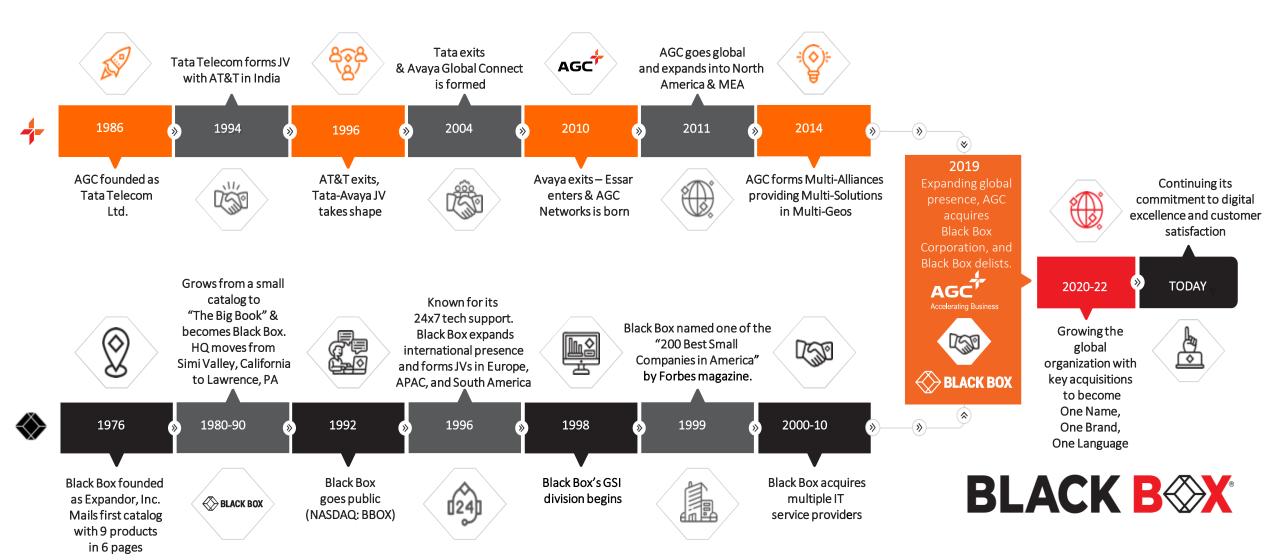
Presence in Countries



4,000+
Technical
Certifications

### **COMPANY MILESTONE**





# HELPING DRIVE THE TECHNOLOGIES OF TOMORROW









Manufacturing Retail / Consumer care





Government & Defence



Healthcare



Hospitality



**Business Services** 



Banking & Capital Markets



years.

**Financial Services** 



Transport & Logistics





**Data Centers** 



Customer Experience

 $\Rightarrow$ 



Cybersecurity



Reimagined Workplace

 $\forall$ 



**Audio Visual** Integrations



Professional & Managed Services

 $\wedge$ 



Accelerating business transformation and strengthening digital infrastructure foundation network, customer experiences, connectivity, and more.

Trusted strategic IT solutions

& services partner and solution

integration expert for over 45

Driving the digital infrastructure by serving clients across continents and cultures through our *Glocal* strategy.

#### **Access to Future Tech**

The Digital Acceleration Specialists supporting **Integration and Delivery** 



Global Multisite Deployments

**Edge Networking** 



**Physical** Infrastructures

**Enterprise UCC** 



In-Building LTE & 5G

 $\wedge$ 







Connected **Buildings** 



**Robotics & AI** Engineering



# **OUR BOARD OF DIRECTORS**





Sanjeev Verma Whole-time Director

Experience: 30 years



Sujay Sheth
Chairman – Independent
Director

Experience: 27 years



Neha Nagpal Independent Director

Experience: 15 years



Deepak Kumar Bansal Executive Director & Global CFO

Experience: 26 years



**Dilip Thakkar** Independent Director

Experience: 56 years



**Anshuman Ruia** Executive Director

Experience: 32 years



Mahua Mukherjee Executive Director

Experience: 24 years



Naresh Kothari
Non-Executive Director

Experience: 27 years

# **OUR MANAGEMENT TEAM**





Sanjeev Verma President

Experience: 30 years



Deepak Kumar Bansal Executive Director & Global CFO

Experience: 26 years



Rick Gannon
Head of GSI Business

Experience: 22 years



Kannan Ramaiah Head of HR- Americas & Europe

Experience: 26 years



Mahua Mukherjee Head of HR - APAC, India & MEA

Experience: 24 years



Bikram Sahoo

Experience: 26 years



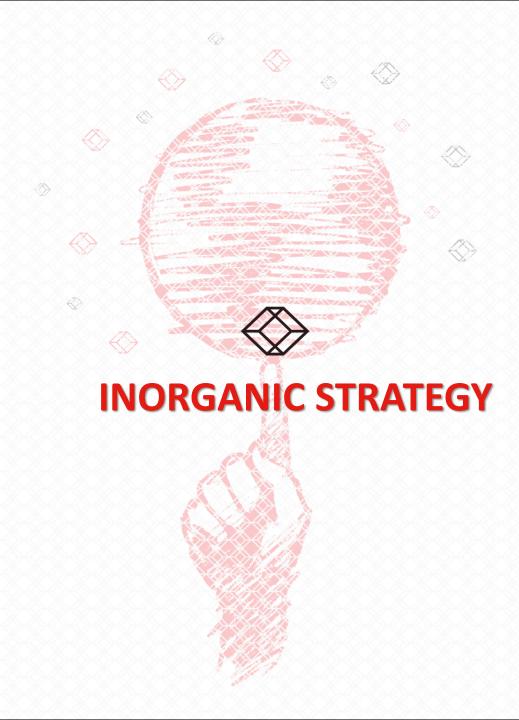
Mike Carney
Head of Corporate
Development

Experience: 20 years



Khirodra Mishra Global Head – Cybersecurity

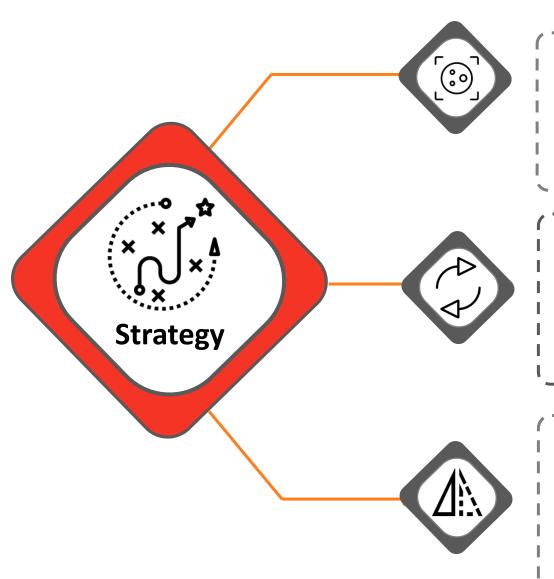
Experience: 21+ years





# **INORGANIC GROWTH STRATEGY**





Identify Businesses that provides expansion through scale and revenues currently operating with sub-optimal margin profile

- ✓ Capability expansion in areas like Cloud, Data center, Cyber Security, IOT
- ✓ Geographic expansion within US and Europe and APAC

#### **Complementary to existing business**

- ✓ Scale up existing businesses
- ✓ Acquire new customers
- ✓ Diversify to newer geographic locations
- ✓ Acquire capabilities in newer delivery verticals and solutions

#### **Transform the acquired entities**

- ✓ Execute short term synergies
- ✓ Identify and implement mid-term transformation opportunities
- ✓ Exit non-strategic, low margin revenue segments
- ✓ Simplify capital, financial and tax structure

# **ACQUISITION HISTORY**



Company Acquired	Rationale
Global Speech Networks Pty Ltd (May'23)*	<ul> <li>Engaged in the business of providing design, configuration, implementation, integration and ongoing service &amp; support services for the GSN Genesys Engage and the Genesys Cloud contact center solutions</li> <li>Will help the Company to strengthen its presence in Australia and also add Genesys capability to its services in ANZ region. This will also give rise to an opportunity to cross sell to the current customers</li> </ul>
Dragonfly Technologies Pty Ltd (Sept'21)	<ul> <li>Provides a wide range of solutions/Service Offerings largely classified into Cyber Security, Enterprise Networking, Automation and Consulting Services</li> <li>Rationale is to strengthen its presence in Australia and also add cybersecurity capabilities to offer wider range of services to our customers. This will also give rise to an opportunity to cross sell to the current customers</li> </ul>
Mobiquest (Singapore) (Jan'21)	<ul> <li>Custom application development to enable clients to manage data integration with legacy systems</li> <li>Digitized and automated processes and workflows to monitor and manage key performance indicators (KPIs) to improve visibility and boost operational efficiency</li> <li>Digital transformation services with end-to-end lifecycle management of software applications with application services through technologies such as RPA, blockchain, AI/MI and IoT</li> </ul>
Pyrios Pty Ltd (Australia) Pyrios Pty Ltd (New Zealand) (Aug'20)	<ul> <li>Increase and strengthen Company's presence and offerings in the Australia and New Zealand market</li> <li>Enhance the current solution portfolio the Company in the Unified Communications and Contact center space and Cloud services</li> </ul>
Fujisoft Technologies UAE (May'20)	<ul> <li>Establish and scale presence in Middle East region</li> <li>Enhance the current solution portfolio across Cloud Computing &amp; Virtualization, Cyber Security, Managed SoC &amp; NoC, Managed Services, Data Center and Collaboration solutions</li> <li>Opportunity to cross sell between the current customers of Black Box and the acquired Companies</li> </ul>
Black Box Corporation (Jan'19)	<ul> <li>Expands offerings, scale, and Geographic reach to Service Global Enterprise Clients</li> <li>Increased combined revenues of the Company by over \$600mn</li> </ul>

### **Strategic Objectives Fulfilled**

- ✓ Business that provides expansion through scale and revenues currently operating with suboptimal margin profile
- ✓ Complementary to existing business
- ✓ Transform the acquired entities

\*Transaction has been completed

# **GLOBAL FOOTPRINT**



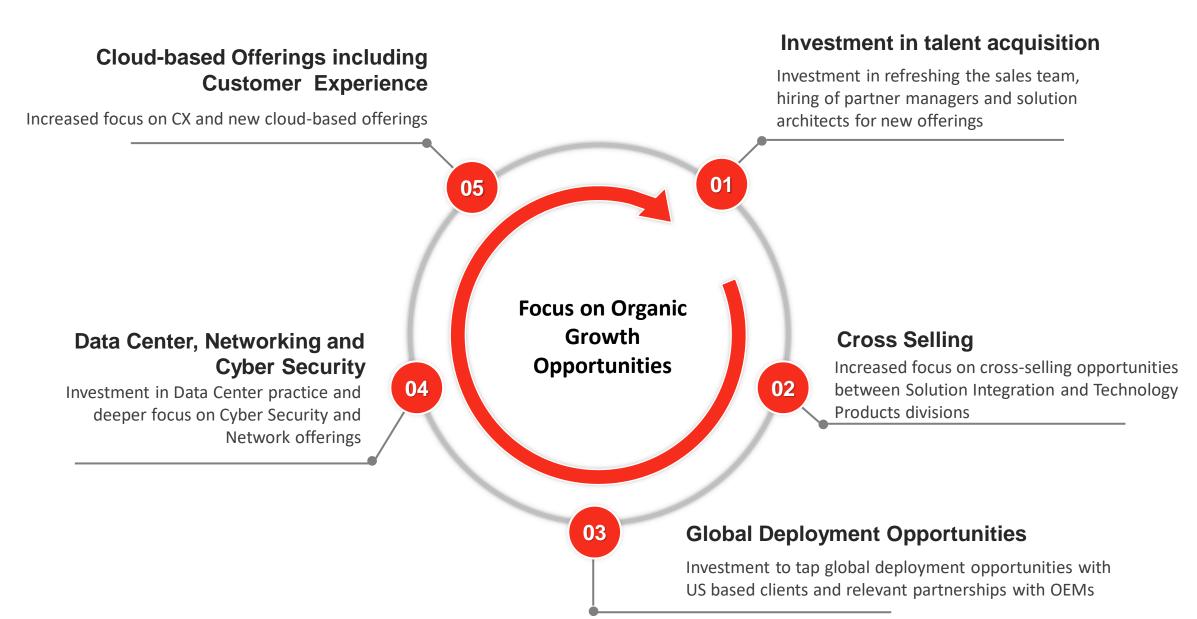
Seamlessly transforming technology across enterprises economically, uniformly, and with scale at a global level

Across 6 Regions and 35+ Countries...



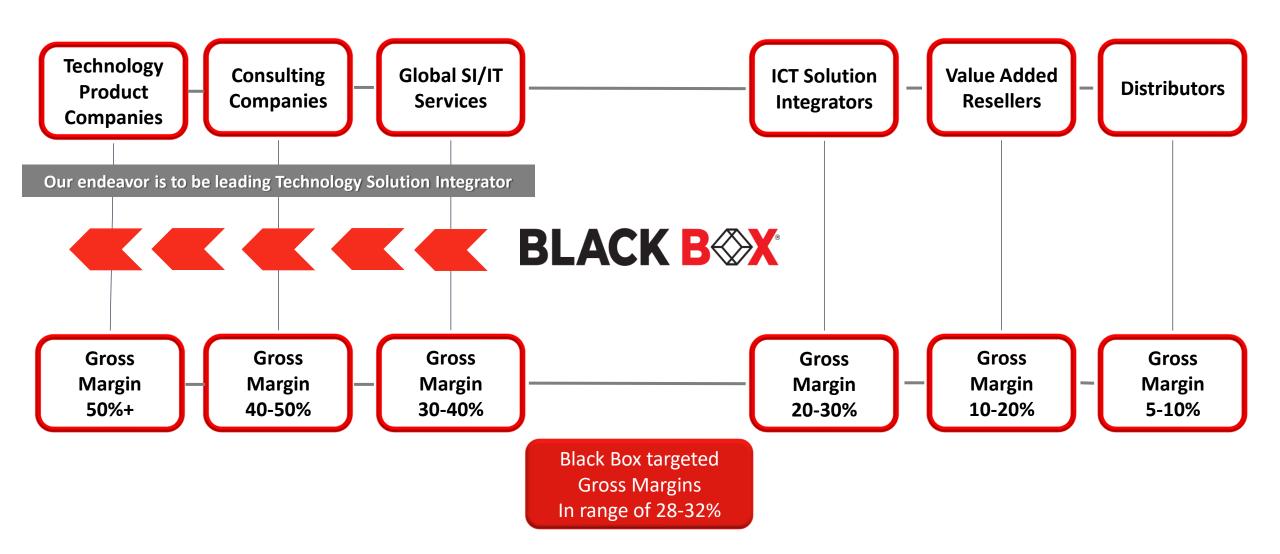
### **ORGANIC GROWTH OPPORTUNITIES**





# **OUR ENDEAVOR**



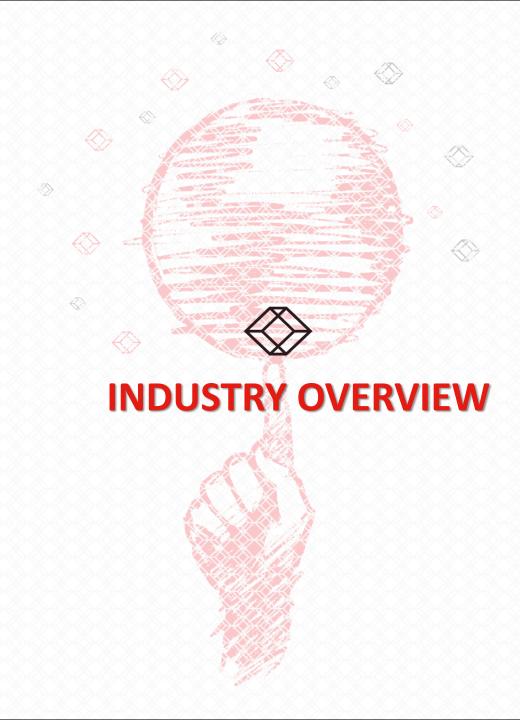


# **WAY FORWARD**





**To be the Leading IT Solutions Partner for Global Clients** 

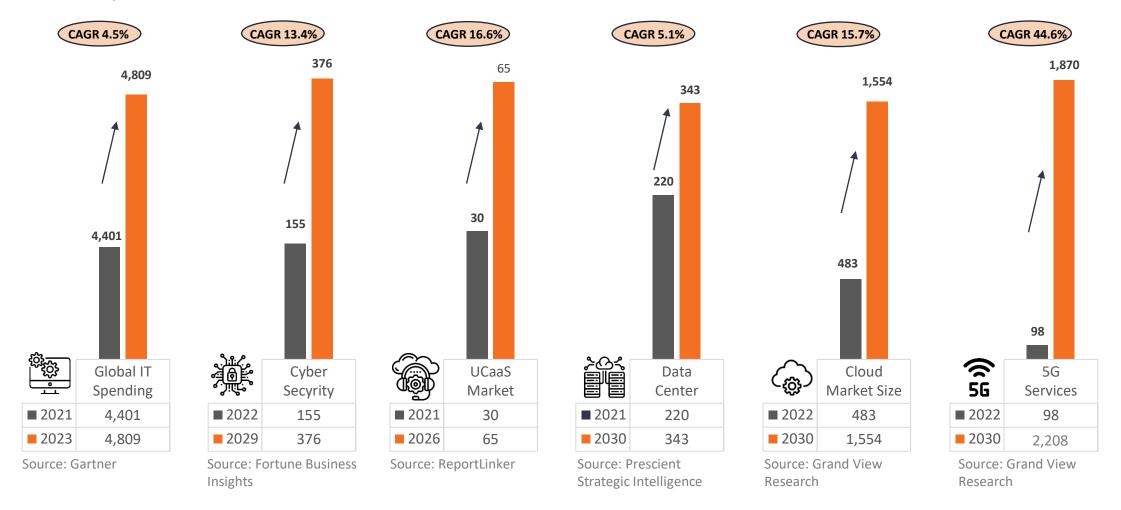


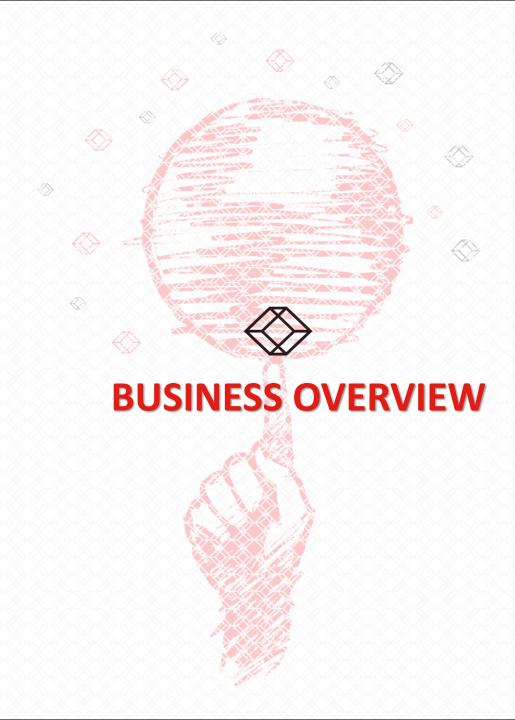


# **GLOBAL INDUSTRY: TOTAL ADDRESSABLE MARKET**



#### **Amount In Billion \$**







# OUR PORTFOLIO OF SOLUTIONS, SERVICES, PRODUCTS



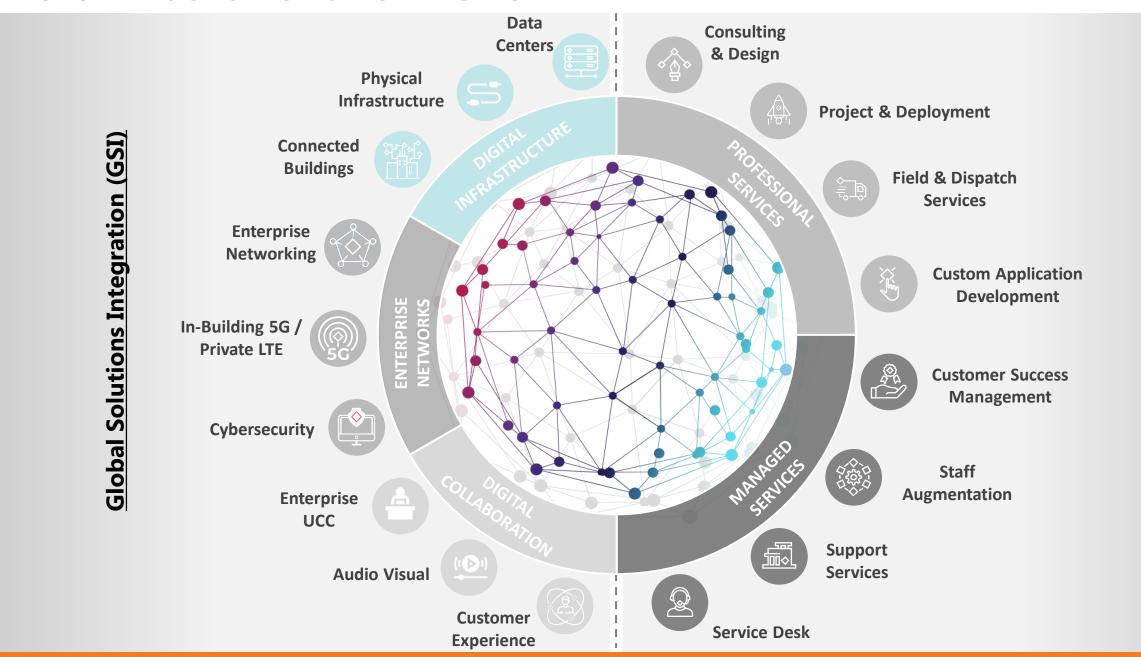






# **GLOBAL SOLUTIONS PORTFOLIO**





**Global Support Services** 

# GSI PORTFOLIO (1/4)



#### **DATA CENTERS**



Data Center Build



Inside and Outside Plant Build



**DC Operations** 



Hyperscale, Colocation, Edge, and Enterprise













### **IN-BUILDING 5G AND PRIVATE LTE**



5G



Private Wireless (ROW)



OnGo® (USA)



Public Safety DAS



RTLS

### **5**© Public Network

100x Faster Mobile Broadband Ultra-Reliable, Low-Latency Massive Internet of Things

### OnGo Private Network

Allocated (Coordinated) Spectrum Full End-to-End Security Predictable, High Capacity, Higher QoS













# GSI PORTFOLIO (2/4)



### **CONNECTED BUILDINGS**













COMMSC PE°

**CORNING** 

### **ENTERPRISE UCC & COLLABORATION**

### **Managed Services**









**PHONE** 

**COLLABORATION** 

**FILE SHARING** 

**VIDEO CONFERENCING** 



Audio-Video



Reimagined Workplace



Hybrid Workplace



UC / UCaaS (Public/Private)



Premise to Cloud Upgrade















# GSI PORTFOLIO (3/4)



#### **ENTERPRISE NETWORKING**



Network-as-a-Service (NaaS)



**SD-WAN** 



Wi-Fi 6



Security



WiFi-as-a-Service (WaaS)



Core Routing & Switching















#### **CYBERSECURITY**

Outcome-based | Complete lifecycle services | Tailored to clients' needs | Best of the breed technologies | Cost effective



Advisory and GRC



**Cloud Security** 



Managed XDR



Application and OT & IoT Security



Infrastructure and Data Security



Identity and Access Management

Consulting Services

System Integration

Services Managed Services







# GSI PORTFOLIO (4/4)



### **CUSTOMER EXPERIENCE**









**Global CX Approach** 

Guidance, Platforms, Services

**CX Service Journey** evaluation with executable roadmaps simplifies & accelerates business transformation **Fully Integrated Digital** First/AI technology transforms CX beyond CCaaS into an Omnichannel solution

Custom Application Services, Global Response Centers, PS, MS, and CSM options ensure continuous improvement















# **GLOBAL SUPPORT SERVICES**





### **Consulting & Design**

- Hybrid workplace transformation
- Structured Cabling Design
- Comprehensive AV assessment, site survey, etc.
- Network Design



### **Project Management**

- On DemandPlus
- Global Multisite Deployments
- Planning, Execution, and Oversight



### **Field Services**

- Global Workforce
- On Demand
- Site Assessments
- Logistics and Warehousing
- Staging and Configuration



### **Support Services**

- 24/7 Service Desk
- Incident Management
- Monitoring
- Request Management



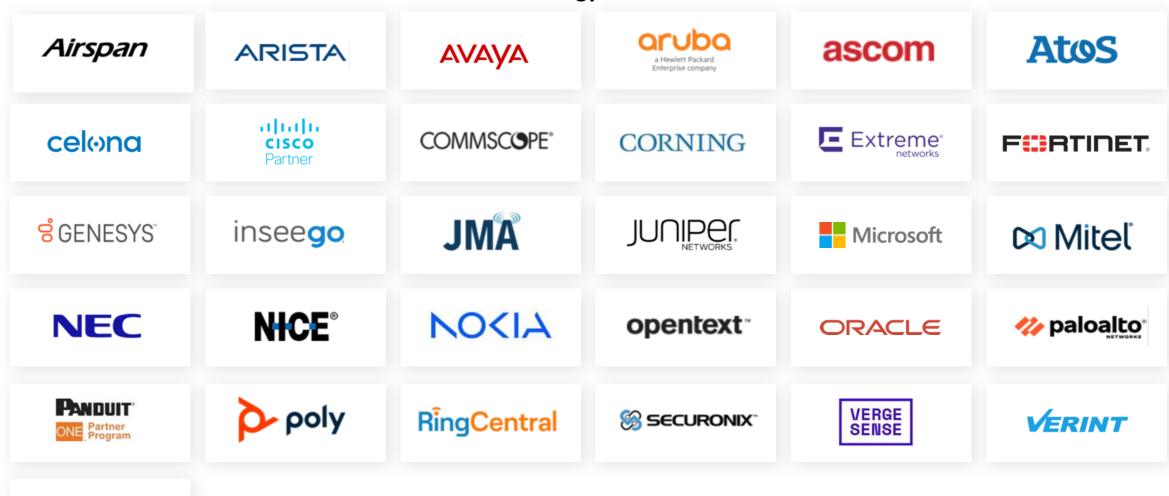
### **Managed Services**

- Staff Augmentation
- Financial Services
- Data Center Services
- Managed Service Desk
- Managed UCaaS

# FURTHERING DIGITAL ACCELERATION ON STRONG PARTNERSHIPS



### **Technology Partners**



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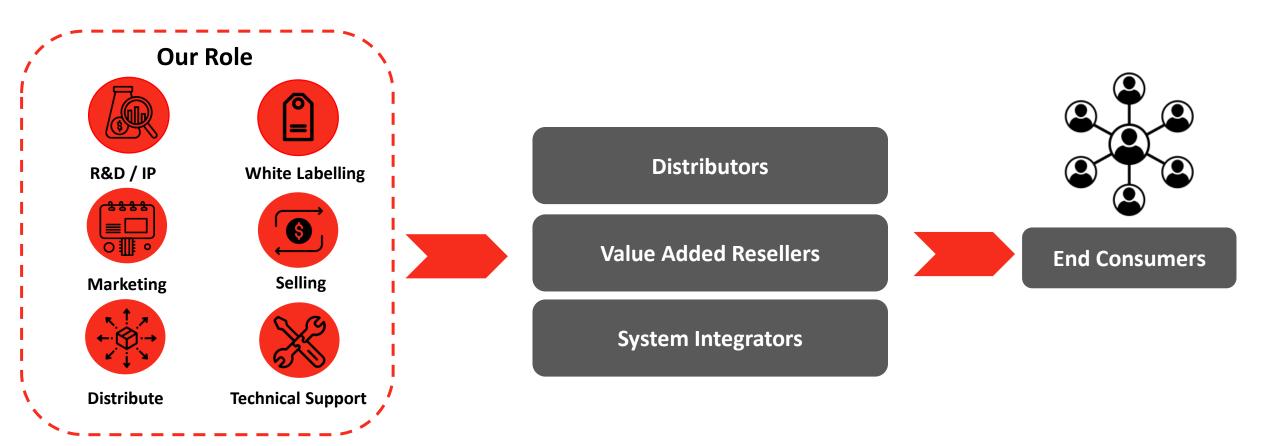
zoom

# **TECHNOLOGY PRODUCTS SOLUTIONS**



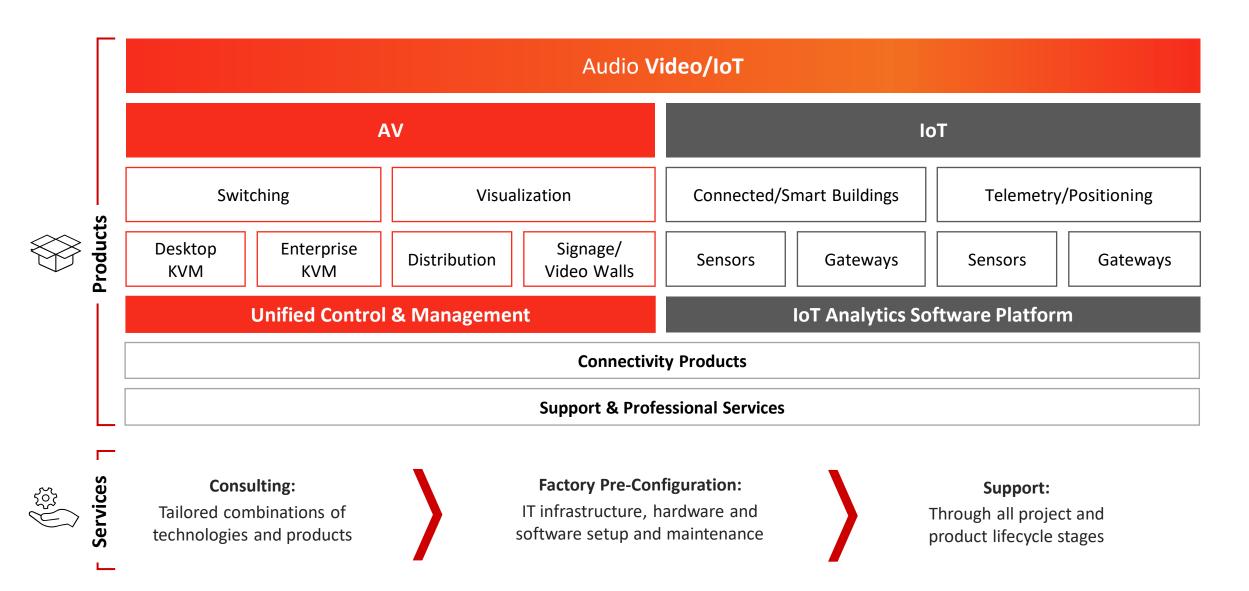
### TPS provides connectivity that enables businesses to better visualize and analyse information

- ✓ Strong brand awareness with 40+ years of history with sizable installed base
- ✓ We are a market leader in control room designs and deployments with reputation for being the best at complex signals and challenging environments



# **TECHNOLOGY PRODUCTS SOLUTIONS PORTFOLIO**





# **FURTHERING DIGITAL ACCELERATION ON STRONG PARTNERSHIPS**



### **Product Partners**







































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# **OUR CUSTOMERS**

























































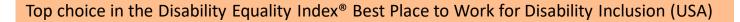






# **AWARDS & ACCOLADES 2022-23**





CommScope - 'Focus on Training' Award (USA)

Silver Stevie Award Winner Customer Service Team of the Year (USA)

TVB Europe Best of Show Award IBC 2022

AV Technology Best of Show ISE 2022

Avaya - Subscription Partner of the Year (India)

Verint - Partner Excellence Award (India)

Juniper - MIST-AIDE Partner of the Year (India)

Juniper - Enterprise Partner of the Year (India)

Juniper – Alliance Partner of the Year (APAC)

National Best Employer Brands — 2022 (India)

AV Technology Best of Show ISE 2023 for Emerald DESKVUE (Global)



# **ORGANIZATION SIZED TO SCALE GROWTH**



# Black Box Skills Across

Digital Workflow (UC)	2,817
Connected Building	542
Data Center	357
Customer Experience (Call Center)	519
Edge Network	400
Solution Architect / Engg.	215
Cyber Security	167
Product Engg. / R&D	37
5G Mobility	31
Enterprise CRM / Business Applications	60

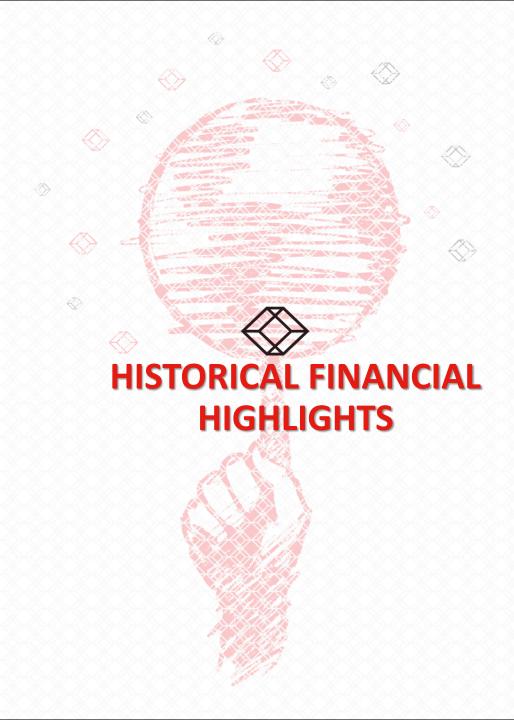
**Continuous investment in talent** 

#### **Talent Acquisition:**

- Ratio-centric manpower including sales, delivery and services team – capable and technically competent to achieve growth
- Dedicated talent acquisition team focusing on high quality hires across functions globally
- Focus on newer and future ready technology capabilities
- Multi-skilled
- Investment in refreshing the sales team and hiring of partner managers

#### **Training & Development:**

- Building the organizational capability level with requisite training
- Core & new skill up-gradation to enhance business prospects
- Various Certifications by OEMs





# **CONSOLIDATED PROFIT AND LOSS STATEMENT**



Particulars (Rs. Crs. )	FY18	FY19	FY20*	FY21	FY22	FY23
Revenue from Operations	733	1,853	4,994	4,674	5,370	6,288
Gross Profit	204	496	1,521	1,497	1,549	1,640
Gross Profit Margin	27.8%	26.8%	30.4%	32.0%	28.9%	26.1%
Gain on foreign currency transaction (net)	0	0	0	0	3	16
Total Other Expenses	170	450	1,192	1,145	1,292	1,367
EBITDA	33	47	328	352	260	269
EBITDA Margin	4.5%	2.5%	6.6%	7.5%	4.8%	4.3%
Other Income	5	6	7	11	6	22
Gain on cashflow hedges	0	0	0	0	0	20
Depreciation (as per IND AS 116)	8	15	92	96	99	107
Depreciation (as per business)^	8	15	41	33	49	44
EBIT	30	38	244	267	168	204
Finance Cost (as per IND AS 116)	25	45	132	98	74	111
Finance Cost (as per business)^	25	45	123	86	56	90
Change in Fair value of warrant liability	0	0	(37)	(42)	0	0
Amortization of debt issuance cost	0	0	(23)	0	14	0
Loss on fair valuation of deferred purchase consideration	0	0	0	0	0	(11)
Exceptional Item Gain/ Loss	14	(73)	(125)	(32)	(22)	(52)
Profit before Tax	19	(79)	(73)	96	86	29
Tax	4	(1)	7	18	13	6
PAT	15	(79)	(80)	78	73	24
PAT Margin %	2.0%	(4.3%)	(1.6%)	1.7%	1.4%	0.4%
Basic EPS (in Rs.)	1.04	(5.39)	(5.38)	5.21	4.45	1.42

# **CONSOLIDATED BALANCE SHEET**



Particulars (Rs in Cr)	Mar-18	Mar-19	Mar-20*	Mar-21	Mar-22	Mar-23
Non-Current Assets						
Property, Plant And Equipment	23	156	164	164	190	161
Right Of Use Asset	-	ı	116	146	194	259
Goodwill	84	205	234	269	300	316
Other Intangible Assets	7	38	43	43	47	61
Investment accounted for using the equity method	-	-	-	-	-	30
Financial Assets	7	11	25	28	24	18
Deferred tax assets	60	95	93	67	63	60
Other Non-Current Assets	5	29	84	31	26	14
Total Non-Current Assets	184	535	759	749	845	918
Current Assets						
Inventories	31	151	137	149	226	362
Trade Receivables	208	862	361	240	374	417
Cash And Cash Equivalents	12	263	369	410	311	210
Financial Assets	42	99	405	533	560	683
Contract Assets	-	-	-	-	44	114
Other Current Assets	104	522	275	223	291	299
Sub-Total - Current Assets	396	1,897	1,547	1,554	1,807	2,084
Total - Assets	580	2,432	2,306	2,303	2,652	3,002

2 11 12 12 2						
Particulars (Rs in Cr)	Mar-18	Mar-19	Mar-20*	Mar-21	Mar-22	Mar-23
EQUITY AND LIABILITIES						
Equity						
Equity Share Capital	28	30	30	33	33	34
Other Equity	62	(11)	(206)	174	228	262
Total Equity	90	19	(176)	207	260	296
Non-Current Liabilities						
Borrowing	20	587	15	119	229	305
Lease Liabilities	-	2	65	94	116	222
Other Financial Liabilities	5	2	157	87	10	7
Contract Liabilities	-	-	-	-	51	55
Other Non-Current Liabilities	12	47	63	25	0	0
Provisions	11	117	197	85	70	74
Sub-Total - Non-Current Liabilities	47	755	499	410	477	663
Current Liabilities						
Borrowing	118	207	242	57	45	47
Trade Payables	139	551	548	516	1,009	1,158
Lease Liabilities	-	2	68	58	90	54
Other Financial Liabilities	46	275	569	373	176	90
Contract Liabilities	-	-	-	-	472	505
Other Current Liabilities	137	490	472	564	50	121
Provisions	4	133	85	119	72	69
Sub-Total - Current Liabilities	444	1,658	1,983	1,686	1,915	2,044
Total - Equity And Liabilities	580	2,432	2,306	2,303	2,652	3,002

\*Restated

# **SUMMARY OF CONSOLIDATED CASH FLOWS**



Particulars (Rs in Cr)	Mar-18	Mar-19	Mar-20**	Mar-21	Mar-22	Mar-23
Operating profit before working capital changes	24	(33)	346	329	224	294
Changes in working capital	18	(13)	817	35	(108)	(275)
Cash generated from operations	42	(46)	1,163	364	117	18
Direct taxes paid (net of refund)	10	(26)	(26)	49	(21)	(0)
Net Cash from Operating Activities (A)	52	(72)	1,137	412	95	18
Net Cash from Investing Activities (B)	(5)	(357)	(328)	(131)	(71)	19
Net Cash from Financing Activities (C)	(54)	629	(645)	(288)	(43)	(64)
Net Change in cash and cash equivalents	(7)	201	164	(6)	(18)	(26)
Cash and cash equivalents at the beginning of the year*	16	9	206	316	357	302
		(4)	(= 4)	10	(07)	(=c)
Unrealised loss on foreign currency cash and cash equivalents	-	(4)	(54)	48	(37)	(76)
Cash and cash equivalents at the end of the year*	9	206	316	357	302	200

<sup>\*</sup>Excludes restricted cash

<sup>\*\*</sup>Restated

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