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BBOX/SD/SE/2023/35

June 1, 2023

Corporate Relationship Department Bombay Stock Exchange Limited

P.J. Towers, Dalal Street, Fort, Mumbai 400001 Corporate Relationship Department National Stock Exchange Limited

Exchange Plaza, Bandra Kurla Complex, Bandra East, Mumbai 400051

Sub: Submission of Investor Presentation for Q4FY23

Ref.: Black Box Limited (Formerly known as AGC Networks Limited) Scrip code: BSE: 500463/NSE: BBOX

Dear Sir/Madam,

Pursuant to Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, Please find enclosed herewith Investor Presentation for Q4FY23. The same will also be available on the website of the Company at www.blackbox.com.

This is for your information, record and necessary dissemination to all the stakeholders.

For Black Box Limited (Formerly Known as AGC Networks Limited)

Aditya Goswami Company Secretary & Compliance Officer

Encl.: A/a.



ONE

NAME

BRAND

LANGUAGE



Black Box Limited

Investor Presentation

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June 2023

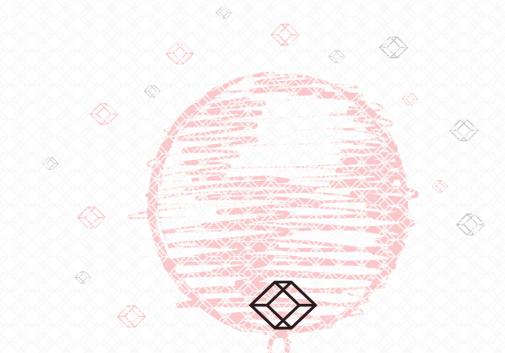
SAFE HARBOUR



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This presentation contains certain forward-looking statements concerning the Company's future business prospects and business profitability, which are subject to a number of risks and uncertainties and the actual results could materially differ from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, competition (both domestic and international), economic growth in India and abroad, ability to attract and retain highly skilled professionals, time and cost over runs on contracts, our ability to manage our international operations, government policies and actions regulations, interest and other fiscal costs generally prevailing in the economy. The Company does not undertake to make any announcement in case any of these forward-looking statements become materially incorrect in future or update any forward-looking statements made from time to time by or on behalf of the Company.



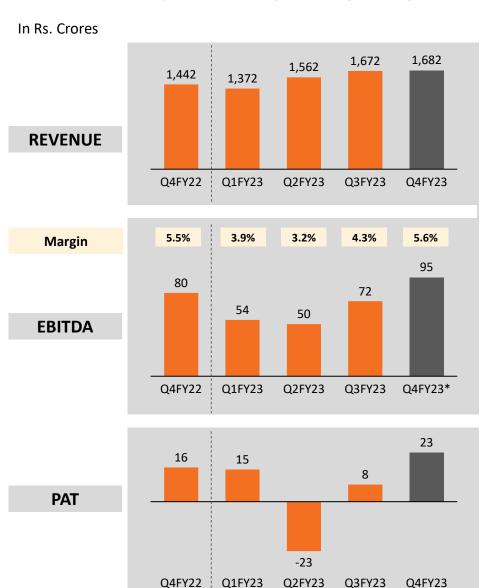
Q4 & FY23 FINANCIAL HIGHLIGHTS

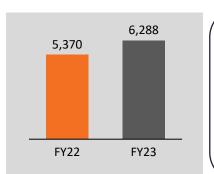


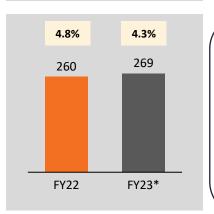


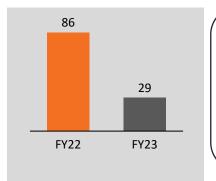
FINANCIAL HIGHLIGHTS









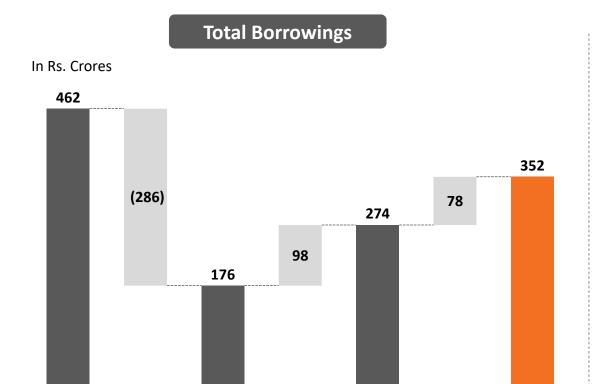


- Revenues for FY23 grew by 17% YoY to Rs. 6,288 Crs
- Strong quarterly revenues with continued growth momentum
- Growth in revenue is on account of strong order book reflected in new order wins each quarter and larger share of wallet from existing customers
- During FY23 EBITDA margins remained under pressure due to Inflationary environment, supply chain challenges and project delays
- Focus on cost rationalization and improved productivity have started to yield positive results increasing our EBITDA margins on a sequential basis over the last couple of quarters
- We expect this improvement trend in EBITDA margins to continue throughout FY24
- PAT for Q4FY23 saw significant improvement on sequential basis
- However, PAT in FY23 was impacted by higher interest costs and severance payouts to improve our onshore-offshore ratios
- We expect to deliver much stronger PAT in FY24

^{*}excludes gain on cash flow hedges of Rs. 20 crs

ROBUST BALANCE SHEET





 Additional debt drawn in FY23 for working capital requirements to mitigate supply chain disruptions and project delays

Addition

Mar-22

Addition

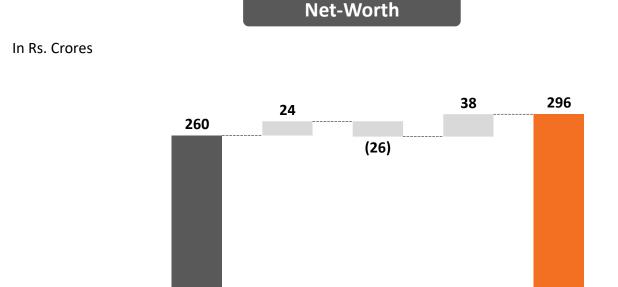
Mar-23

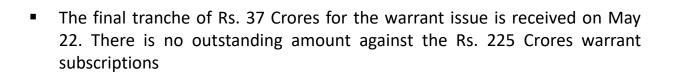
(176)

Mar-20

Mar-20 Repayment Mar-21

 As on 31st Mar 2023, company had cash and cash equivalents of Rs. 210 Crores





OCI

Profit

for the

year

Mar-22

Warrants

Subscription

Money

Mar-23

MANAGEMENT COMMENTARY





Commenting on the results and performance Mr. Sanjeev Verma, Whole-time Director, Black Box said,

"We are happy to report a 17% growth in our revenues for FY23 on account of strong order book which is reflected in new order wins for each of the quarter and our efficient execution capabilities. Consistent growth in order book despite the difficult economic environment is a testimony of the strength of our business model. We are optimistic that we will continue to see the same momentum in the coming quarters."



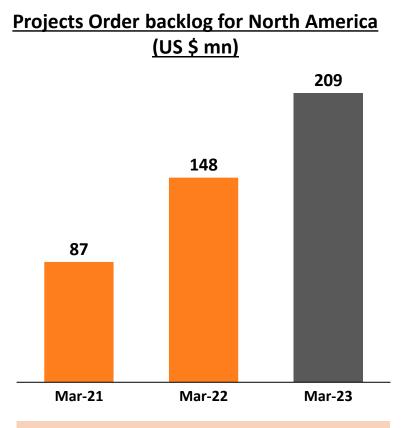
Mr. Deepak Kumar Bansal, Executive Director and Global Chief Financial Officer of Black Box, said,

"FY23 EBITDA margins were impacted by high inflationary environment, supply chain challenges and project delays. However, our margins started improving on sequential basis for last couple of quarters owing to the cost rationalization measures. We expect the trend of improvement in margins to continue and are confident of delivering much stronger profitability numbers for FY24."

DEAL WINS OF \$95 MILLION+ DURING THE QUARTER



Transaction Value	Clients
\$61.0 Mn	Data Center and In-Building 5G/OnGo solutions for an American online social
——————————————————————————————————————	media and social networking service
\$8.0 Mn	Connected Building & Digital Workplace solutions for an American multinational retail giant
¢c 7 Mp	Connected Building and On-Demand solutions for an American multinational
\$6.7 Mn	corporation and technology company
\$4.2 Mn	Connected Building, Enterprise Networking solutions for a Mexican multinational
34.2 IVIII	food company
\$3.5 Mn	Global Contract for Connected Building and Enterprise Networking solutions for
——————————————————————————————————————	one of the largest American banks
\$3.4 Mn	Maintenance Renewal for an American chain of high-end department stores
\$3.0 Mn	Data Center Solutions for a major social media platform for business
——————————————————————————————————————	professionals
\$2.1 Mn	Emerald KVM Solutions for a Japanese multinational electrical engineering and
	software company
\$2.0 Mn	Digital Workplace solutions for a telecom management and consulting company
\$2.0 Mn	In-Building 5G/OnGo solutions for one of the best hospitals in the United States
\$1.5 Mn	In-Building 5G/OnGo solutions for a nationally ranked academic medical center in the US



Consistent increase in Order book

Q4 & FY23 – CONSOLIDATED P&L



Particulars (Rs. Crs.)	Q4FY23	Q4FY22	YoY	Q3FY23	QoQ	FY23	FY22	YoY
Revenue from Operations	1,682	1,442	17%	1,672	1%	6,288	5,370	17%
Gross Profit	467	414	13%	427	10%	1,640	1,549	6%
Gross Profit Margin	27.8%	28.7%		25.5%		26.1%	28.9%	
Gain on foreign currency transaction (net)	18	1		-5		16	3	
Total Other Expenses	370	336		350		1,367	1,292	
EBITDA	95	80	19%	72	32%	269	260	3%
EBITDA Margin	5.6%	5.5%		4.3%		4.3%	4.8%	
Other Income	0	-1		1		22	6	
Gain on cashflow hedges	20	0		0		20	0	
Depreciation (as per IND AS 116)	31	25		20		107	99	
Depreciation (as per business)^	7	14		10		44	49	
EBIT	84	54		53		204	168	
EBIT Margin	5.0%	3.8%		3.2%		3.2%	3.1%	
Finance Cost (as per IND AS 116)	34	24		27		111	74	
Finance Cost (as per business)^	29	16		22		90	56	
Gain on settlement of financial liability	0	0		0		0	14	
Loss on fair valuation of deferred purchase consideration	(8)	0		0		(11)	0	
Exceptional Item Gain/(Loss)	(22)	(7)		-10		(52)	(22)	
Profit before Tax	19	23	(16%)	15	28%	29	86	(66%)
PBT Margin	1.2%	1.6%		0.9%		0.5%	1.6%	
Tax	(4)	7		7		6	13	
PAT	23	16	47%	8	197%	24	73	(67%)
PAT Margin %	1.4%	1.1%		0.5%		0.4%	1.4%	
Basic EPS	1.38*	0.96*		0.47*		1.42	4.45	

[^]Not part of the calculation as it already forms part of the Depreciation and Finance Cost (as per IND AS 116) line *Not annualised

CONSOLIDATED BALANCE SHEET



Particulars (Rs in Cr)	Mar-23	Mar-22
Non-Current Assets		
Property, Plant And Equipment	161	190
Right Of Use Asset	259	194
Goodwill	316	300
Other Intangible Assets	61	47
Investment accounted for using the equity method	30	-
Financial Assets	18	24
Deferred tax assets	60	63
Other Non-Current Assets	14	26
Total Non-Current Assets	918	845
Current Assets		
Inventories	362	226
Trade Receivables	417	374
Cash And Cash Equivalents	210	311
Financial Assets	683	560
Contract Assets	114	44
Other Current Assets	299	291
Sub-Total - Current Assets	2,084	1,807
Total - Assets	3,002	2,652

Particulars (Rs in Cr)	Mar-23	Mar-22
EQUITY AND LIABILITIES		
Equity		
Equity Share Capital	34	33
Other Equity	262	228
Total Equity	296	260
Non-Current Liabilities		
Borrowing	305	229
Lease Liabilities	222	116
Other Financial Liabilities	7	10
Contract Liabilities	55	51
Other Non-Current Liabilities	0	0
Provisions	74	70
Sub-Total - Non-Current Liabilities	663	477
Current Liabilities		
Borrowing	47	45
Trade Payables	1,158	1,009
Lease Liabilities	54	90
Other Financial Liabilities	90	176
Contract Liabilities	505	472
Other Current Liabilities	121	50
Provisions	69	72
Sub-Total - Current Liabilities	2,044	1,915
Total - Equity And Liabilities	3,002	2,652

CONSOLIDATED CASH FLOWS



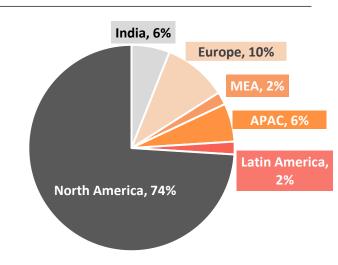
Particulars (Rs in Cr)	Mar-23	Mar-22
Operating profit before working capital changes	294	224
Changes in working capital	(275)	(108)
Cash generated from operations	18	117
Direct taxes paid (net of refund)	(0)	(21)
Net Cash from Operating Activities (A)	18	95
Net Cash from Investing Activities (B)	19	(71)
Net Cash from Financing Activities (C)	(64)	(43)
Net Change in cash and cash equivalents	(26)	(18)
Cash and cash equivalents at the beginning of the year*	302	357
Unrealised loss on foreign currency cash and cash equivalents	(76)	(37)
Cash and cash equivalents at the end of the year*	200	302

^{*}Excludes restricted cash

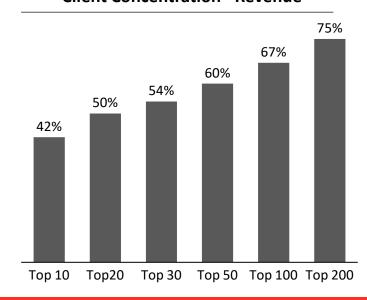
WELL DIVERSIFIED GLOBAL BUSINESS MODEL – FY23



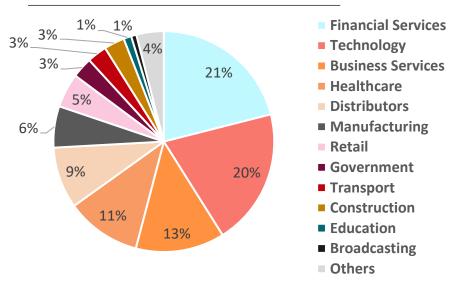
Revenue by Geography



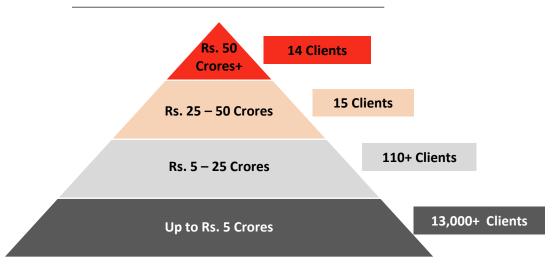
Client Concentration - Revenue



Revenue by Industry



Client-wise Contracts – FY23 Revenue



ENTRENCHED CUSTOMER RELATIONSHIP





8 of the Fortune 100 Tech Companies



Healthcare

4 of the 6 Largest Hospitals



Manufacturing

7 of the 10 Largest Global Manufacturers

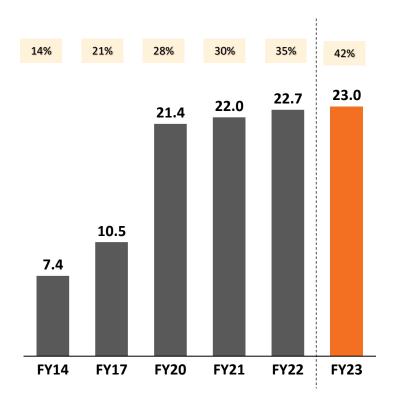


Utilities

3 of the Fortune 50 Largest US Utility Companies



Stable Long Tenure of Relationship*





Broadcasting

7 of Forbes' Top 10 US Broadcast Companies



Retail

3 of the 6 Largest US Retailers



Hospitality

The 3 HNN Largest Hotels in the World



Banking

6 of Forbes' 10 Largest US Banks

Revenue Contribution

*Top10 Clients – Weighted Average No. of Years





MEDIUM-TERM TARGETS



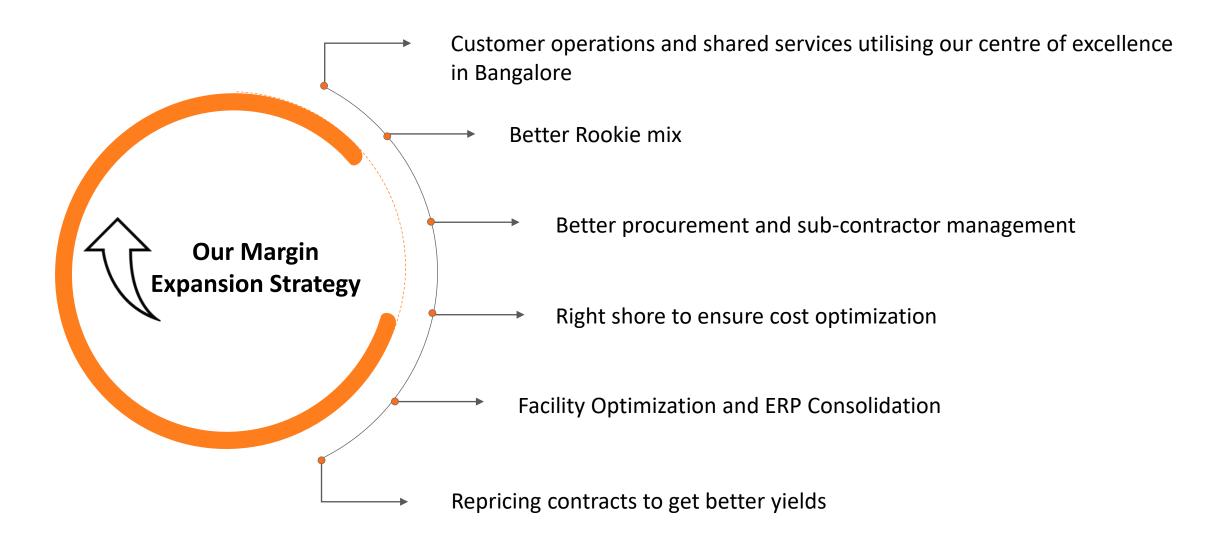
All figures in In Rs. Crores	FY20	FY23	FY24
REVENUE	4,994	6,288	7,000 to 7,500
Normalised EBITDA	328	269	400 to 450
PAT	-80	24	140 to 175

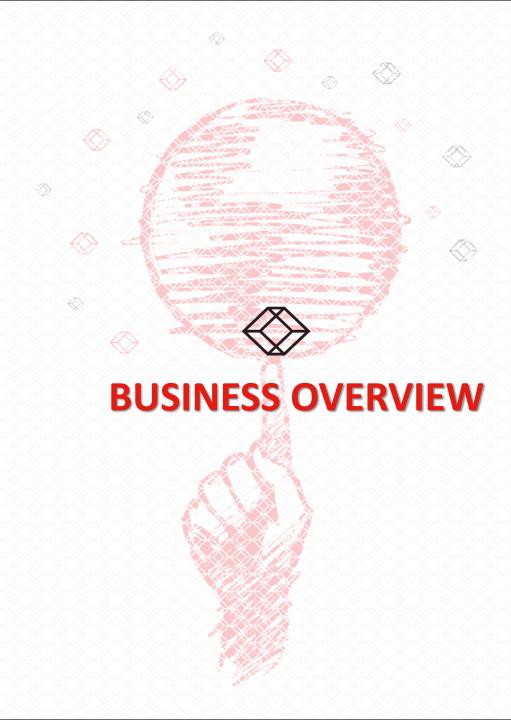
Growth Drivers

- ✓ Increasing existing customers & market penetration + Addition of new clients
- ✓ Inorganic growth opportunities
- ✓ Optimize operational efficiencies
- ✓ Optimizing operating costs

ROADWAY TO MARGIN EXPANSION









SNAPSHOT



Who Are We



Black Box® is a trusted IT solutions provider delivering cutting-edge technology solutions and world-class consulting services to businesses around the globe.



Rs 6,288 Crs FY23 Revenue



8,000+
Global Customers



250+
Fortune 500 Companies

What We Do



We accelerate business outcomes with differentiated Global Solutions across Customer Experience, Cybersecurity, Connected Buildings, Data Centers, Digital Workplace, Enterprise Networking, and In-Building 5G/OnGo.



30+
Global Technology
Partnerships



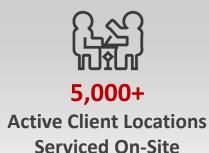
4,000+
Global Representatives



Delivery and support Centers across 6 Regions



We also sell and distribute technology infrastructure products to enhance customer experience through online web, distributors, integration partners and value-added resellers.





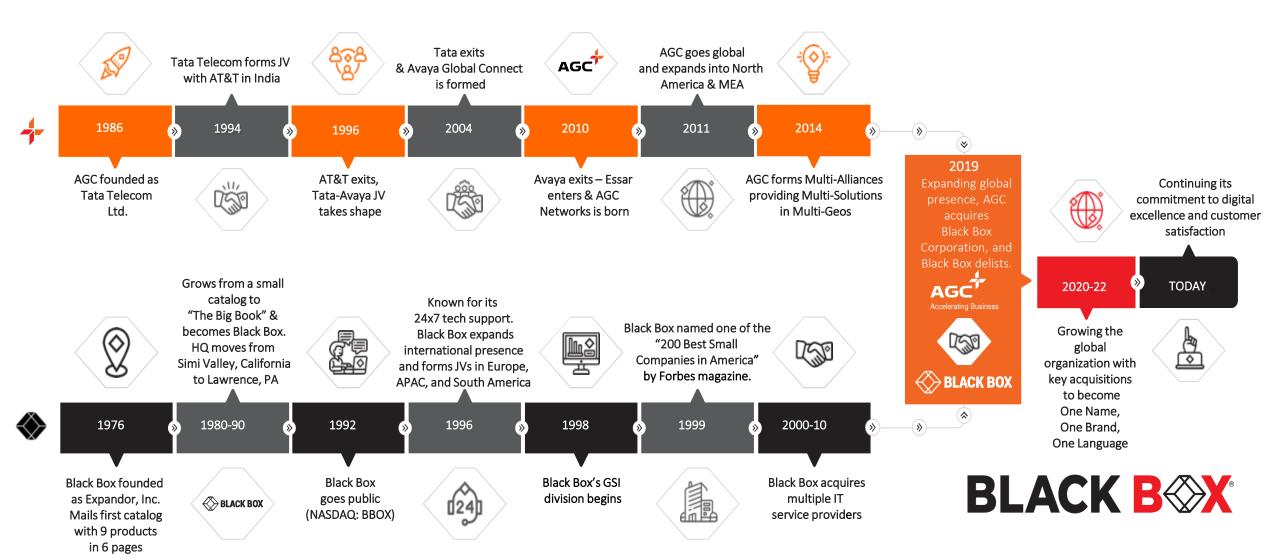
Presence in Countries



4,000+
Technical
Certifications

MOVING FORWARD AS ONE





OUR BOARD OF DIRECTORS





Sanjeev Verma Whole-time Director

Experience: 29 years



Sujay Sheth Chairman – Independent Director

Experience: 26 years



Neha Nagpal Independent Director

Experience: 14 years



Deepak Kumar Bansal Executive Director & Global CFO

Experience: 25 years



Dilip Thakkar Independent Director

Experience: 55 years



Anshuman Ruia Executive Director

Experience: 31 years



Mahua Mukherjee Executive Director

Experience: 23 years



Naresh Kothari
Non-Executive Director

Experience: 26 years

OUR MANAGEMENT TEAM





Sanjeev Verma President

Experience: 29 years



Deepak Kumar Bansal Executive Director & Global CFO

Experience: 25 years



Rick Gannon
Head of GSI Business

Experience: 21 years



Kannan Ramaiah Head of HR- Americas & Europe

Experience: 25 years



Mahua Mukherjee Head of HR - APAC, India & MEA

Experience: 23 years



Todd OsethSenior VP, GM, Technology
Product Solution

Experience: 30+ years



Bikram Sahoo CTO

Experience: 25 years



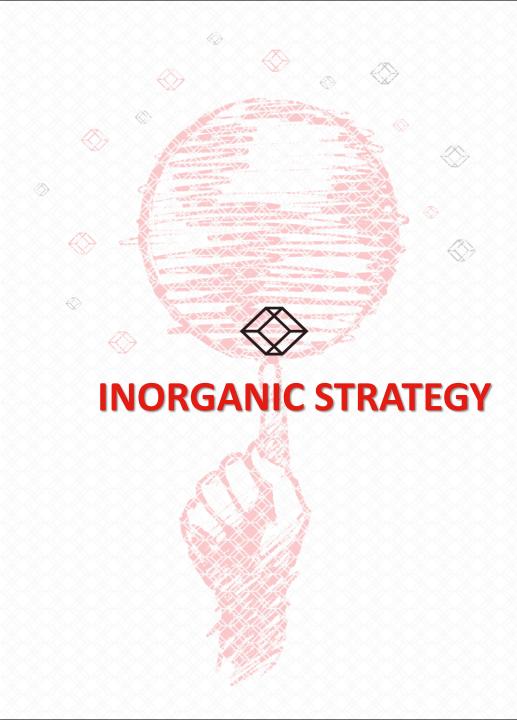
Mike Carney
Head of Corporate
Development

Experience: 19 years



Khirodra Mishra Global Head – Cybersecurity

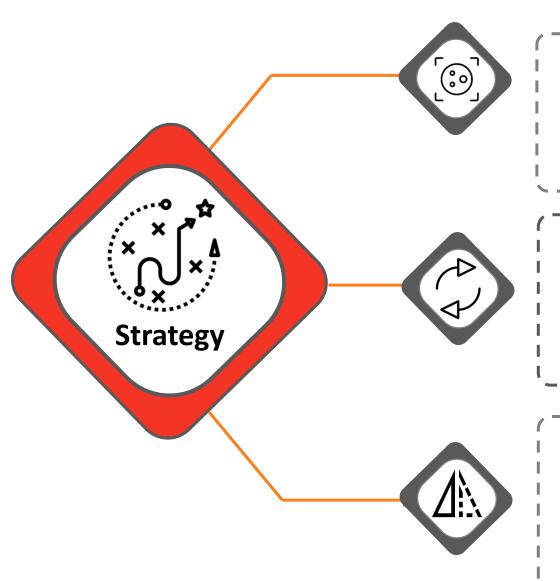
Experience: 20+ years





INORGANIC GROWTH STRATEGY





Identify Businesses that provides expansion through scale and revenues currently operating with sub-optimal margin profile

- ✓ Capability expansion in areas like Cloud, Data center, Cyber Security, IOT
- ✓ Geographic expansion within US and Europe and APAC

Complementary to existing business

- ✓ Scale up existing businesses
- ✓ Acquire new customers
- ✓ Diversify to newer geographic locations
- ✓ Acquire capabilities in newer delivery verticals and solutions

Transform the acquired entities

- ✓ Execute short term synergies
- ✓ Identify and implement mid-term transformation opportunities
- ✓ Exit non-strategic, low margin revenue segments
- ✓ Simplify capital, financial and tax structure

ACQUISITION HISTORY



Company Acquired	Rationale
Global Speech Networks Pty Ltd (May'23)*	 Engaged in the business of providing design, configuration, implementation, integration and ongoing service & support services for the GSN Genesys Engage and the Genesys Cloud contact center solutions Will help the Company to strengthen its presence in Australia and also add Genesys capability to its services in ANZ region. This will also give rise to an opportunity to cross sell to the current customers
Dragonfly Technologies Pty Ltd (Sept'21)	 Provides a wide range of solutions/Service Offerings largely classified into Cyber Security, Enterprise Networking, Automation and Consulting Services Rationale is to strengthen its presence in Australia and also add cybersecurity capabilities to offer wider range of services to our customers. This will also give rise to an opportunity to cross sell to the current customers
Mobiquest (Singapore) (Jan'21)	 Custom application development to enable clients to manage data integration with legacy systems Digitized and automated processes and workflows to monitor and manage key performance indicators (KPIs) to improve visibility and boost operational efficiency Digital transformation services with end-to-end lifecycle management of software applications with application services through technologies such as RPA, blockchain, AI/MI and IoT
Pyrios Pty Ltd (Australia) Pyrios Pty Ltd (New Zealand) (Aug'20)	 Increase and strengthen Company's presence and offerings in the Australia and New Zealand market Enhance the current solution portfolio the Company in the Unified Communications and Contact center space and Cloud services
Fujisoft Technologies UAE (May'20)	 Establish and scale presence in Middle East region Enhance the current solution portfolio across Cloud Computing & Virtualization, Cyber Security, Managed SoC & NoC, Managed Services, Data Center and Collaboration solutions Opportunity to cross sell between the current customers of Black Box and the acquired Companies
Black Box Corporation (Jan'19)	 Expands offerings, scale, and Geographic reach to Service Global Enterprise Clients Increased combined revenues of the Company by over \$600mn

Strategic Objectives Fulfilled

- ✓ Business that provides expansion through scale and revenues currently operating with suboptimal margin profile
- ✓ Complementary to existing business
- ✓ Transform the acquired entities

^{*}definitive agreement signed and expected to be completed within next 60 days

IMPROVED SERVICE OFFERINGS & SCALE VIA ACQUISITION OF BLACK BOX



BLACK B

Focus on Global Solutions Integration Business (GSI)

Focus on Global Solutions Integration (GSI) + Technology Products Solutions business (TPS)



Unified Communications & Collaboration



Connected Buildings



Data Center & Edge IT



5G / Wireless





Cyber Security



Signal Switching & Visualization





Digital Transformation & Applications FY23 Revenues of Rs. 6,288 Crs FY22 Revenues of Rs. 5,370 Crs

IoT & Networking





Managed Services

Infrastructure & Connectivity

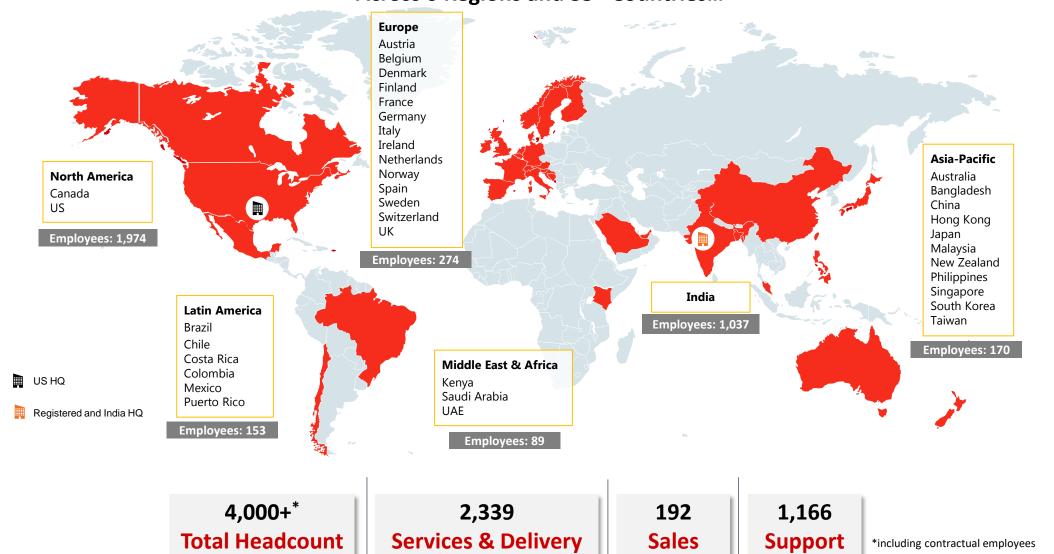


GLOBAL FOOTPRINT



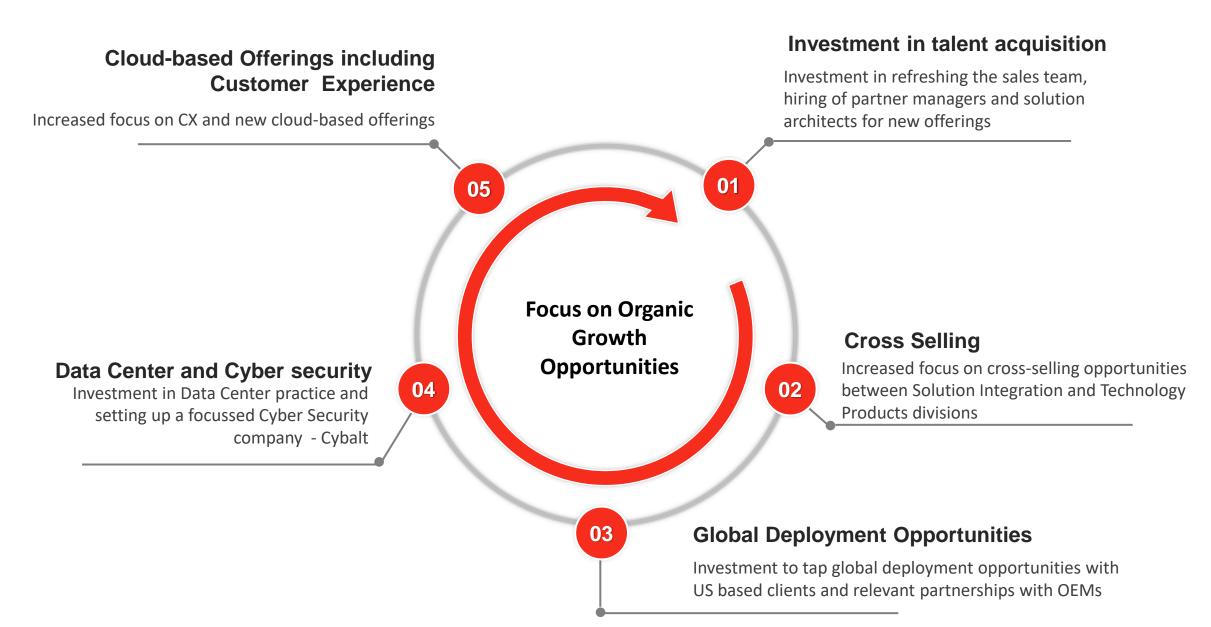
Seamlessly transforming technology across enterprises economically, uniformly, and with scale at a global level

Across 6 Regions and 35+ Countries...



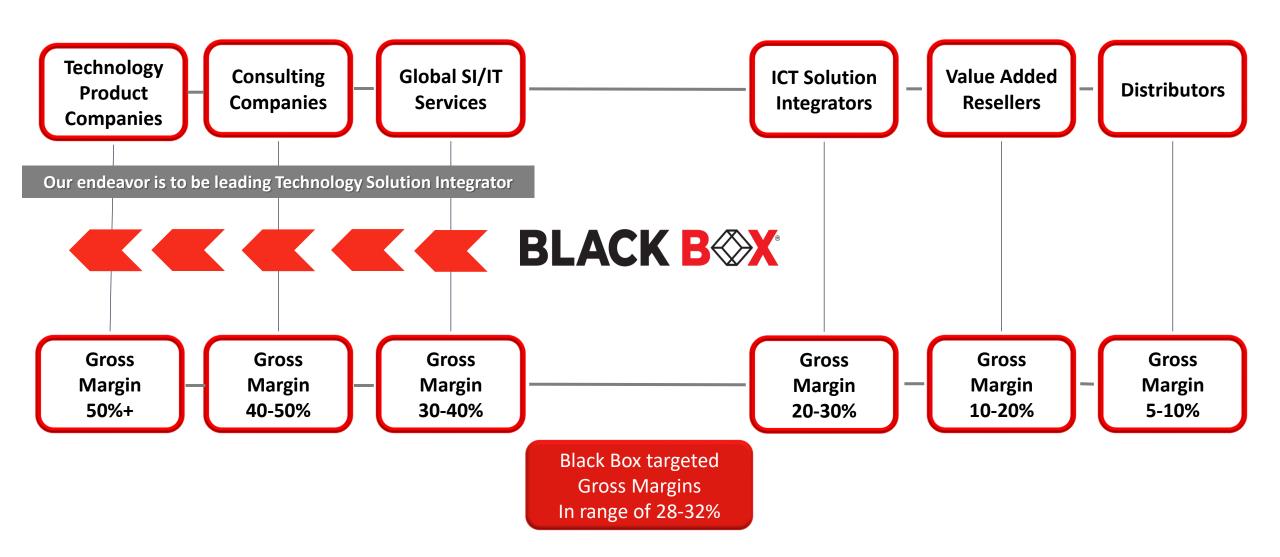
ORGANIC GROWTH OPPORTUNITIES





OUR ENDEAVOR



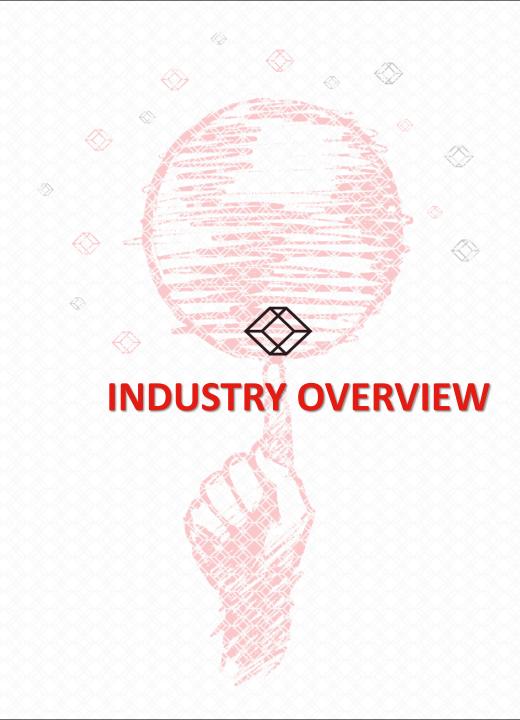


WAY FORWARD





To be the Leading IT Solutions Partner for Global Clients

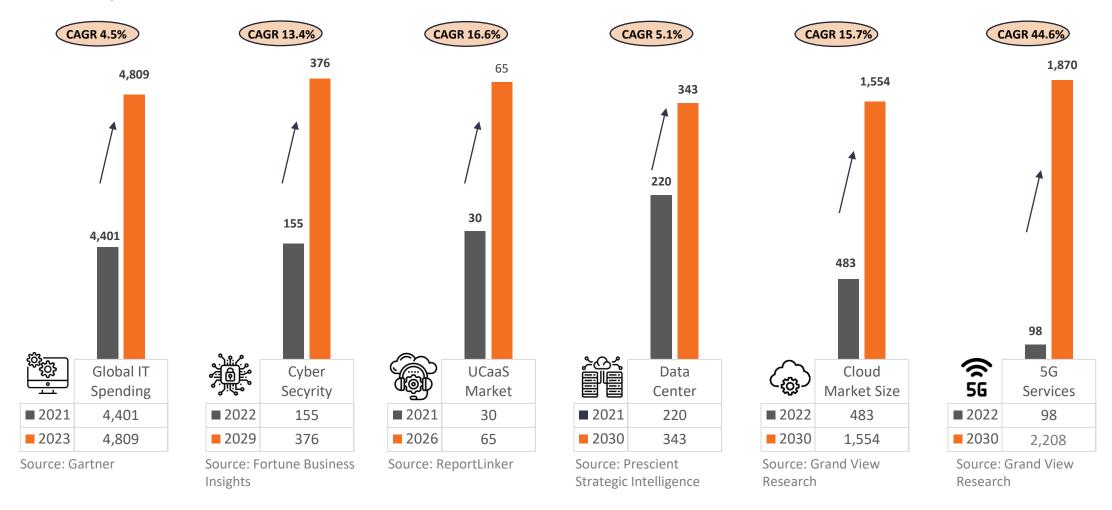


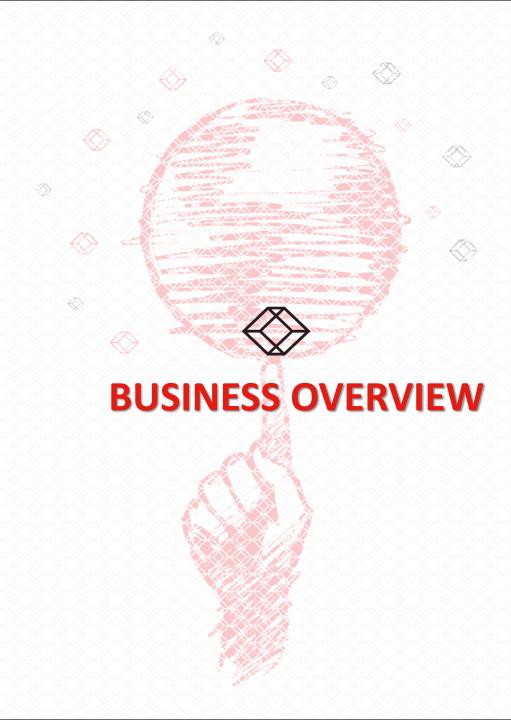


GLOBAL INDUSTRY: TOTAL ADDRESSABLE MARKET



Amount In Billion \$







PRODUCT SOLUTIONS & SERVICES OFFERINGS



1

Global Solutions Integration Business (GSI)

Delivers digital transformation solutions that helps to design, deploy, manage and strategize IT operations



Digital Infrastructure



Unified Communications & Collaboration (UCC) and Customer Experience



Data Center & Enterprise Networking and 5G / OnGo



Cyber Security

2

Technology Products Solutions (TPS)

Markets, sells, and distributes IT infrastructure products primarily through distributors and system integrators



KVM & Audio-Visuals



IoT



Networking



Infrastructure and Connectivity

Well Diversified across Industries

Financial Services

Business Services

Healthcare

Manufacturing

Retail

Technology

Distributors

GSI Portfolio







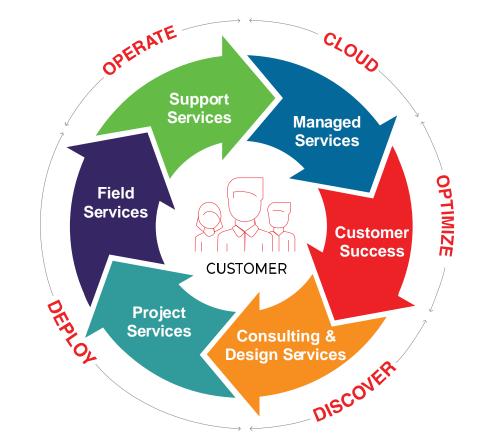


Data Centers



Digital Workplace







Enterprise Networking



CASE STUDY – DIGITAL INFRASTRUCTURE





THE CLIENT

Our client is an Indian Logistics
Company providing courier
delivery services & has a
subsidiary cargo airline that
operates in South Asian
countries

THE CHALLENGE

The client decided to upgrade their existing Contact Center technology that was obsolete and move on to a robust optimized architecture so as to ensure maximum uptime

THE SOLUTION

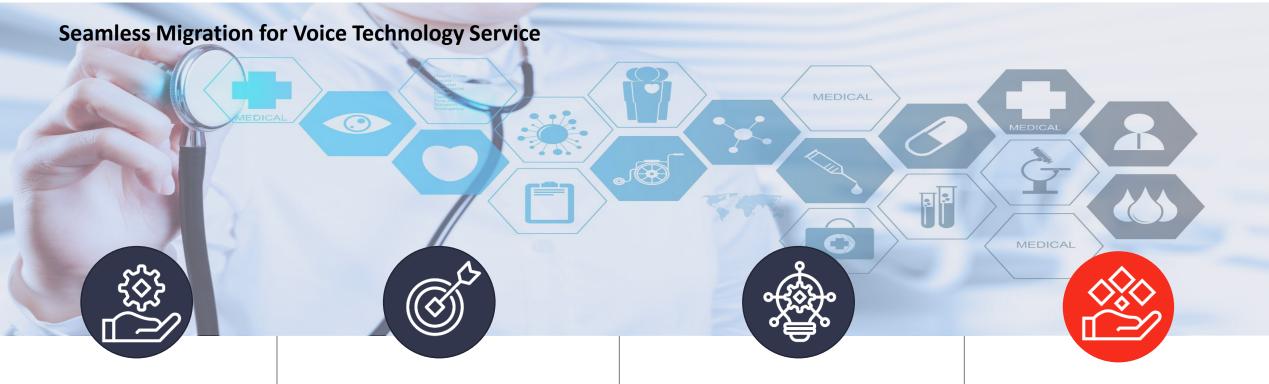
Black Box demonstrated the benefits of a centralised vs. decentralised set-up and optimised the design by utilising their current infrastructure. This involved Contact Center consolidation with back-office soft-phones. This agreement showed Black Box's Professional Services as a Solution Integrator

BENEFIT

A future-ready solution with low. Total Cost of Ownership and high uptime

CASE STUDY - UNIFIED COMMUNICATIONS & COLLABORATION (UCC)





THE CLIENT

This healthcare provider is acknowledged globally for its clinical competence in six specialities, from cardiology/heart surgery to neurology/neurosurgery

THE CHALLENGE

The client was utilizing PRI, an outdated voice technology service that lacks redundancy and scalability. In addition, the client's current service provider (as well as others) were phasing out legacy PRI services in the region

THE SOLUTION

Black Box provided an up-to-date voice technology service delivering 2,000 SIP call paths over a redundant MPLS network. The on-site Black Box technical team enabled a seamless migration from the old to the new system

BENEFIT

The new centralized SIP service gave the client flexibility and scalability to add capacity as needed and redundancy with failover between circuits. Best of all, it reduced the client's voice technology service costs by nearly 30%

CASE STUDY – DATA CENTER & ENTERPRISE NETWORKING AND 5G/ONGO ↔





THE CLIENT

This large, university-based healthcare system cares for tens of thousands of patients a year. It is world renowned for its neuroscience, cancer research and treatment capabilities

THE CHALLENGE

The client needs to provide missioncritical cellular coverage in multiple existing and new buildings across its very large campus. The wireless coverage is designed for use by physicians, staff, patients, and visitors

THE SOLUTION

Black Box has, so far, designed and installed the CommScope IONEra Digital Distributed Antenna (DAS) System with more than 500 universal access points (UAPs) in nine buildings across the campus

BENEFIT

Future-ready and 5G capable, the DAS system provides ubiquitous, multioperator, in-building wireless coverage to support physician/staff communications and patient/visitor satisfaction

CASE STUDY – CYBER SECURITY





THE CLIENT

Large County, a county in the major U.S. state, in support of the richly dynamic culture of its citizenry, required a robust, secure, and vulnerability free IT infrastructure

THE CHALLENGE

- Visibility
- Cyber security gaps
- Cyber security risks
- Security policies addressing the new privacy & security compliance requirements

THE SOLUTION

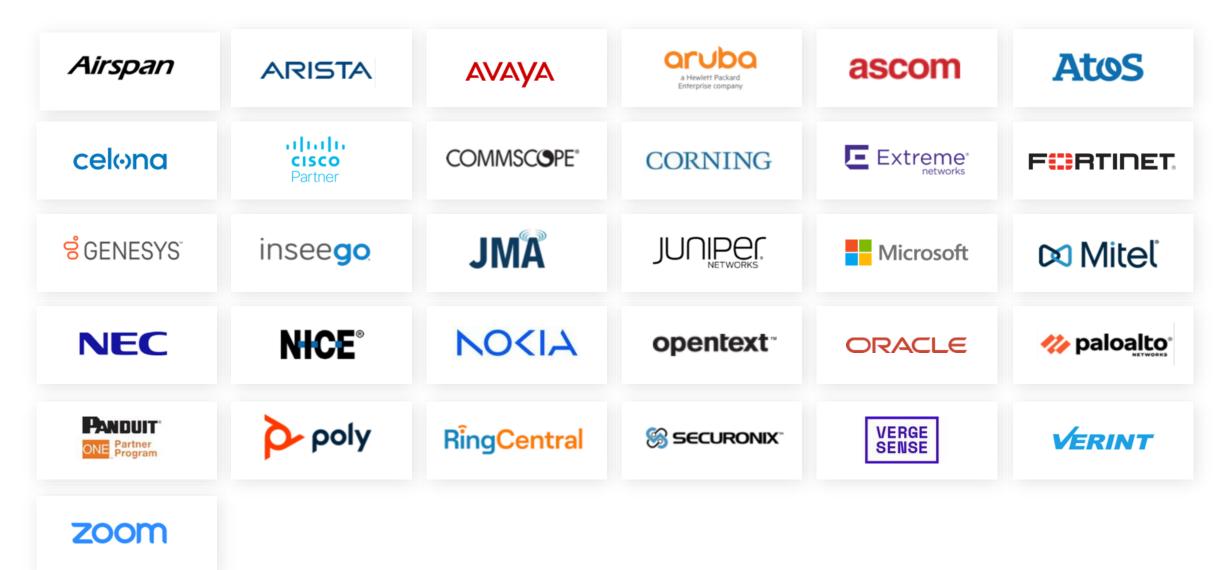
- Vulnerability and gaps assessment on external and internal IT infrastructure
- Series of reports identifying the findings, risks, & remediation efforts
- Remediation engineering, security policy vCISO services & security program maturity development

BENEFIT

- Optimization of security assets
- Devices and systems hardening
- Improved security posture
- Security policy ensuring privacy and safety protections

STRONG RELATIONSHIP WITH GLOBAL TECH PARTNERS





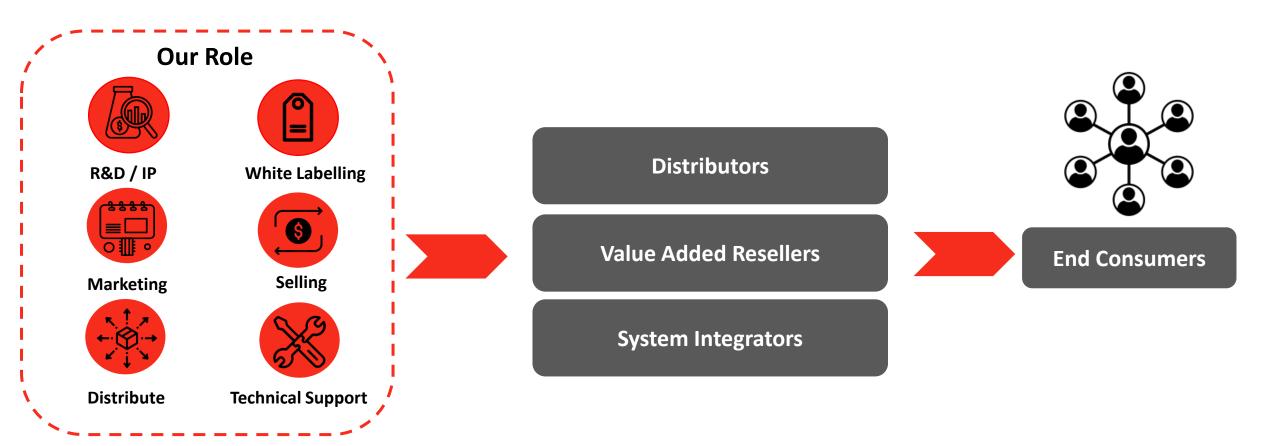
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TECHNOLOGY PRODUCTS SOLUTIONS



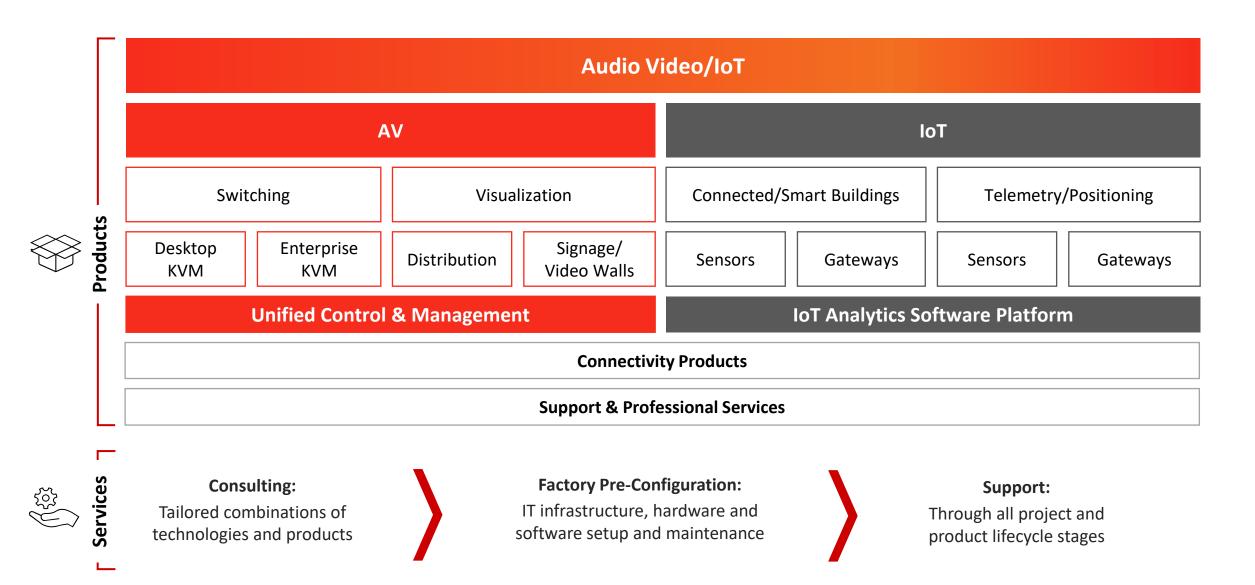
TPS provides connectivity that enables businesses to better visualize and analyse information

- ✓ Strong brand awareness with 40+ years of history with sizable installed base
- ✓ We are a market leader in control room designs and deployments with reputation for being the best at complex signals and challenging environments



TECHNOLOGY PRODUCTS SOLUTIONS PORTFOLIO





OUR PRODUCT PARTNERS



Leveraging our Relationships with Global Distributors







































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CASE STUDY - KVM







THE CLIENT

A broadcaster teamed with a global systems integrator to plan and deploy his new broadcast center with multiple control rooms, studios, and workplaces for 3000 employees



THE CHALLENGE

Customer's desire was to enable flexible IP-based signal switching and extension connecting physical and virtual systems, with studios, control rooms, and operators using a high degree of automation putting people and news at the center



THE SOLUTION

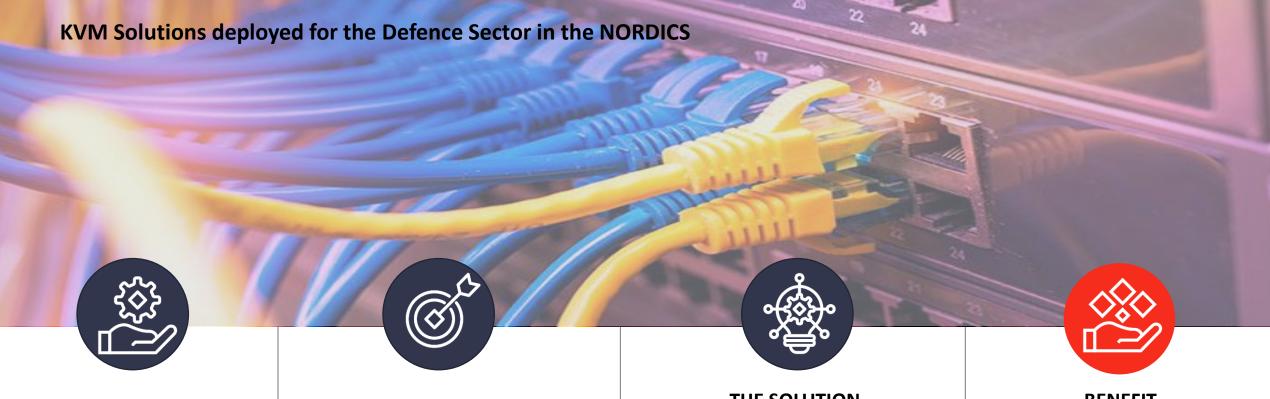
The Black Box Emerald KVM-over-IP solution became the favored choice to deliver reliable, flexible IP-based signal switching and extension. The system connects in total 1.000 endpoints using a variety of Emerald models that meet individual requirements while working perfectly together

BENEFIT

The complete Emerald solution delivered high availability and scalability, interoperability between 4K and HD, remote app, and a market-leading low bandwidth consumption for maximum expandability and flexibility

CASE STUDY – NETWORKING





THE CLIENT

A solutions integrator and Black Box customer involved in secure networking systems

THE CHALLENGE

The customer needed a software solution that enabled them to improve security by locking custom-built servers in an EMPshielded server room while employees worked in an open-office environment

THE SOLUTION

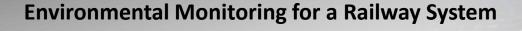
The customer already had KVM extender solutions they were happy with, but they lacked secure HDMI connections. Black Box designed a DKM KVM extension network that met the customer's exact connectivity requirements plus had transparent support for USB card readers at 44 user desks

BENEFIT

Customer can now secure 44 PCs in an EMP-shielded environment to avoid exposure to outside interference or tampering. Because Black Box provided a pilot installation before the customer placed an order, the customer was able to test the solution before placing the large order

CASE STUDY – NETWORKING







THE CLIENT

The client is one of the oldest Ministry of Transportation and Communications in the world operating and maintaining more than 60 in-house data centers



THE CHALLENGE

Replace the railway's legacy remote environmental monitoring system that included some damaged hardware and out-of-date, proprietary, customized software which tied them to using only the original supplier



To keep the railway's network operating without heat or humidity damage, Black Box deployed the AlertWerks Wired Monitoring System. The system was installed in 18 control rooms with the dual temperature & humidity controls, smoke detectors, and door access sensors

BENEFIT

The system integrates with other devices, such as IP cameras and UPSs, for flexibility. It also provides personnel flexibility as no professional training is needed for system configuration.

Managed by a GUI-enabled software program, IT administrators can easily expand or update the system 44

OUR CUSTOMERS































































AWARDS & ACCOLADES 2022-23





Top choice in the Disability Equality Index® Best Place to Work for Disability Inclusion (USA)

CommScope - 'Focus on Training' Award (USA)

Silver Stevie Award Winner Customer Service Team of the Year (USA)

TVB Europe Best of Show Award IBC 2022

AV Technology Best of Show ISE 2022

Avaya - Subscription Partner of the Year (India)

Verint - Partner Excellence Award (India)

Juniper - MIST-AIDE Partner of the Year (India)

Juniper - Enterprise Partner of the Year (India)

Juniper – Alliance Partner of the Year (APAC)

National Best Employer Brands — 2022 (India)

AV Technology Best of Show ISE 2023 for Emerald DESKVUE (Global)

ORGANIZATION SIZED TO SCALE GROWTH



Black Box Skills Across

Digital Workflow (UC)	2,803	
Connected Building	540	
Data Center	355	
Customer Experience (Call Center)	516	
Edge Network	398	
Solution Architect / Engg.	214	
Cyber Security	166	
Product Engg. / R&D	37	
5G Mobility	31	
Enterprise CRM / Business Applications	60	

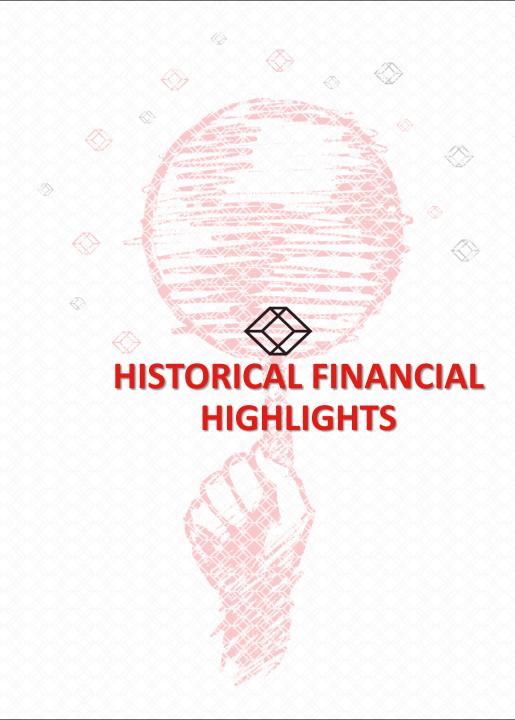
Investment to hire sales resources continue

Talent Acquisition:

- Ratio-centric manpower including sales, delivery and services team – capable and technically competent to achieve growth
- Dedicated talent acquisition team focusing on high quality hires across functions globally
- Focus on newer and future ready technology capabilities
- Multi-skilled
- Investment in refreshing the sales team and hiring of partner managers

Training & Development:

- Building the organizational capability level with requisite training
- Core & new skill up-gradation to enhance business prospects
- Various Certifications by OEMs





Consolidated Profit and Loss Statement



Particulars (Rs. Crs.)	FY18	FY19	FY20*	FY21	FY22	FY23
Revenue from Operations	733	1,853	4,994	4,674	5,370	6,288
Gross Profit	204	496	1,521	1,497	1,549	1,640
Gross Profit Margin	27.8%	26.8%	30.4%	32.0%	28.9%	26.1%
Total Other Expenses	170	450	1,192	1,145	1,292	1,367
EBITDA	33	47	328	352	260	269
EBITDA Margin	4.5%	2.5%	6.6%	7.5%	4.8%	4.3%
Other Income	5	6	7	11	6	22
Gain on cashflow hedges	0	0	0	0	0	20
Depreciation (as per IND AS 116)	8	15	92	96	99	107
Depreciation (as per business)^	8	15	41	33	49	44
EBIT	30	38	244	267	168	204
EBIT Margin	4.1%	2.1%	4.9%	5.7%	3.1%	3.2%
Finance Cost (as per IND AS 116)	25	45	132	98	74	111
Finance Cost (as per business)^	25	45	123	86	56	90
Change in Fair value of warrant liability	0	0	(37)	(42)	0	0
Amortization of debt issuance cost	0	0	(23)	0	14	0
Loss on fair valuation of deferred purchase consideration	0	0	0	0	0	(11)
Exceptional Item Gain/ Loss	14	(73)	(125)	(32)	(22)	(52)
Profit before Tax	19	(79)	(73)	96	86	29
PBT Margin	2.6%	(4.3%)	(1.5%)	2.1%	1.6%	0.5%
Тах	4	(1)	7	18	13	6
PAT	15	(79)	(80)	78	73	24
PAT Margin %	2.0%	(4.3%)	(1.6%)	1.7%	1.4%	0.4%
Basic EPS (in Rs.)	1.04	(5.39)	(5.38)	5.21	4.45	1.42

CONSOLIDATED BALANCE SHEET



Particulars (Rs in Cr)	Mar-18	Mar-19	Mar-20*	Mar-21	Mar-22	Mar-23
Non-Current Assets						
Property, Plant And Equipment	23	156	164	164	190	161
Right Of Use Asset	-	-	116	146	194	259
Goodwill	84	205	234	269	300	316
Other Intangible Assets	7	38	43	43	47	61
Investment accounted for using the equity method	-	-	-	-	-	30
Financial Assets	7	11	25	28	24	18
Deferred tax assets	60	95	93	67	63	60
Other Non-Current Assets	5	29	84	31	26	14
Total Non-Current Assets	184	535	759	749	845	918
Current Assets						
Inventories	31	151	137	149	226	362
Trade Receivables	208	862	361	240	374	417
Cash And Cash Equivalents	12	263	369	410	311	210
Financial Assets	42	99	405	533	560	683
Contract Assets	-	-	-	-	44	114
Other Current Assets	104	522	275	223	291	299
Sub-Total - Current Assets	396	1,897	1,547	1,554	1,807	2,084
Total - Assets	580	2,432	2,306	2,303	2,652	3,002

Particulars (Rs in Cr)	Mar-18	Mar-10	Mar-20*	Mar-21	Mar-22	Mar-23
EQUITY AND LIABILITIES	IVIAI-10	IVIAI-19	IVIAI-20	IVIAI-ZI	IVIAI -ZZ	IVIAI-23
•						
Equity		20	20	22	22	2.1
Equity Share Capital	28	30	30	33	33	34
Other Equity	62	(11)	(206)	174	228	262
Total Equity	90	19	(176)	207	260	296
Non-Current Liabilities						
Borrowing	20	587	15	119	229	305
Lease Liabilities	-	2	65	94	116	222
Other Financial Liabilities	5	2	157	87	10	7
Contract Liabilities	-	-	-	-	51	55
Other Non-Current Liabilities	12	47	63	25	0	0
Provisions	11	117	197	85	70	74
Sub-Total - Non-Current Liabilities	47	755	499	410	477	663
Current Liabilities						
Borrowing	118	207	242	57	45	47
Trade Payables	139	551	548	516	1,009	1,158
Lease Liabilities	-	2	68	58	90	54
Other Financial Liabilities	46	275	569	373	176	90
Contract Liabilities	_	_	_	_	472	505
Other Current Liabilities	137	490	472	564	50	121
Provisions	4	133	85	119	72	69
Sub-Total - Current Liabilities	444	1,658	1,983	1,686	1,915	2,044
Total - Equity And Liabilities	580	2,432	2,306	2,303	2,652	3,002

*Restated

SUMMARY OF CONSOLIDATED CASH FLOWS



Particulars (Rs in Cr)	Mar-18	Mar-19	Mar-20**	Mar-21	Mar-22	Mar-23
Operating profit before working capital changes	24	(33)	346	329	224	294
Changes in working capital	18	(13)	817	35	(108)	(275)
Cash generated from operations	42	(46)	1,163	364	117	18
Direct taxes paid (net of refund)	10	(26)	(26)	49	(21)	(0)
Net Cash from Operating Activities (A)	52	(72)	1,137	412	95	18
Net Cash from Investing Activities (B)	(5)	(357)	(328)	(131)	(71)	19
Net Cash from Financing Activities (C)	(54)	629	(645)	(288)	(43)	(64)
Net Change in cash and cash equivalents	(7)	201	164	(6)	(18)	(26)
Cash and cash equivalents at the beginning of the year*	16	9	206	316	357	302
Unrealised loss on foreign currency cash and cash equivalents	-	(4)	(54)	48	(37)	(76)
Cash and cash equivalents at the end of the year*	9	206	316	357	302	200

^{*}Excludes restricted cash

^{**}Restated

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