What's Driving Trends in UCaaS

AVAYA CLOUD OFFICE® by RingCentral | **BLACK BOX®**

65% **Cloud adoption is on the rise:** nearly **65%** of organizations are using cloud services.

Most organizations have more than just calling in their cloud licenses. **57%** also have meetings, and **52%** have team collaboration.

Top Cloud Adoption Drivers

47%
Cost Savings

46%
Better Scale

28%
More Available Features

24%
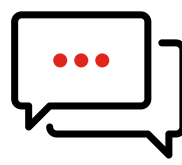Rapid Delivery of New Features

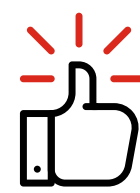**23%**
Remote Worker Support

Team Collaboration Apps

Reduce Meetings Required by **23%**

Reduce Emails by **12%**

Improve Productivity by **13%**

In a 40-hour work week, team collaboration is saving employees an average of 5.3 hours.

UCaaS adoption is highest among SMB (up to 2,500 employees)

All statistics from Nemertes The Shift to Cloud Report, Q4 2019

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