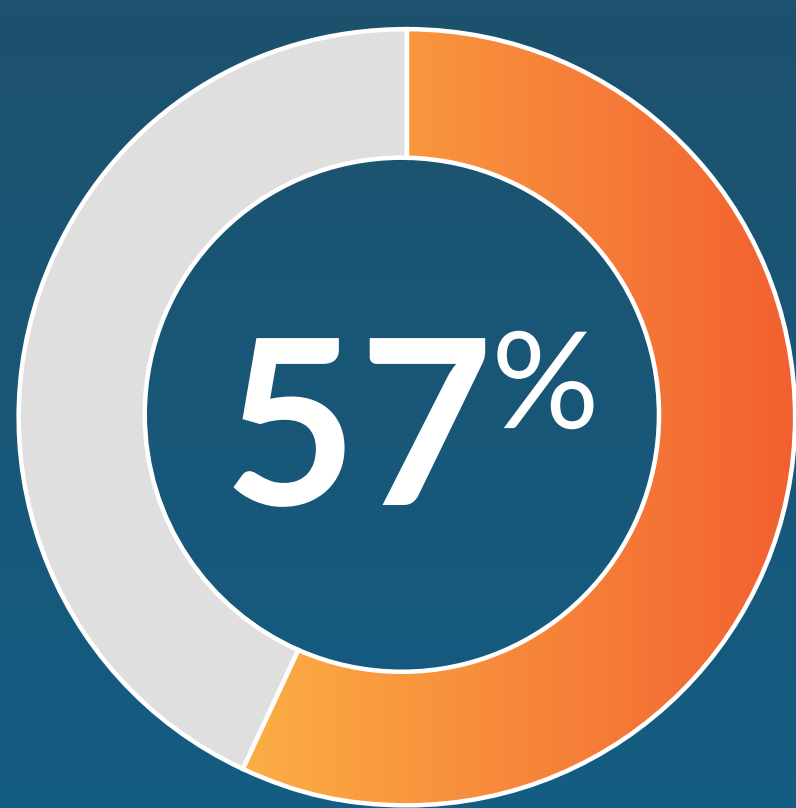


No Jitter

“State of Cloud Communications” Survey Findings

Enterprise companies are moving to the cloud for more agility and lower costs.



Companies with 1,000+ employees most likely to adopt cloud communications services.

The benefits of cloud communications are unmistakable.

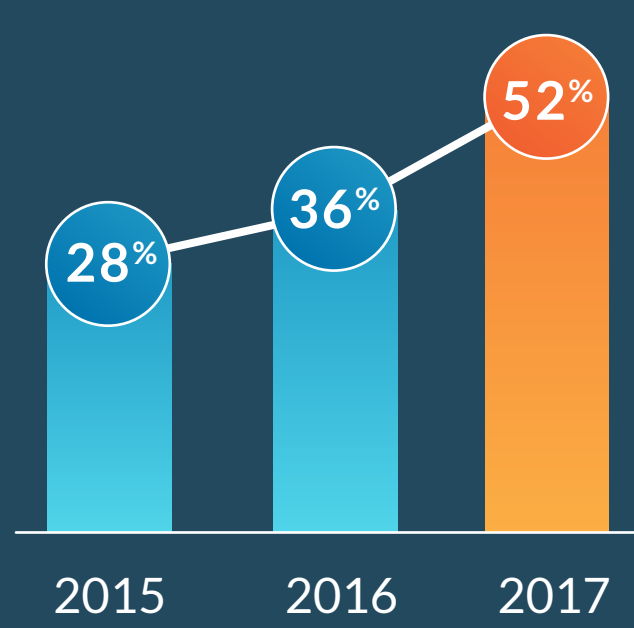


of respondents believe that moving to the cloud offers obvious benefits.



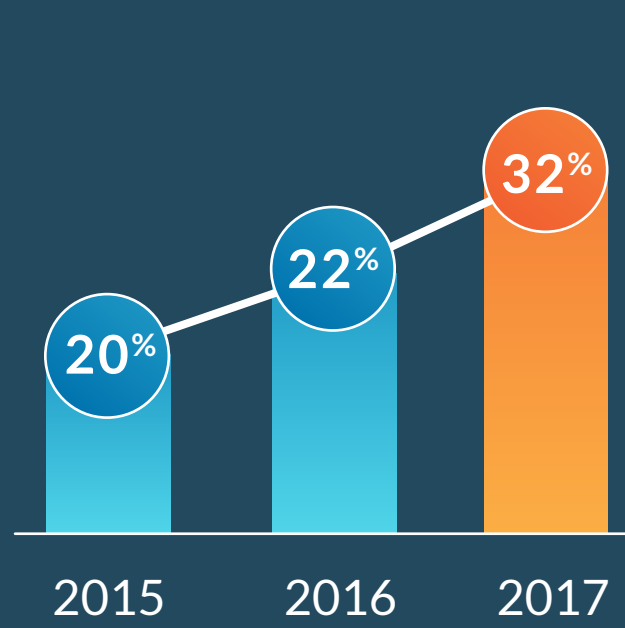
Growth forecast across all cloud communications solutions in 2017.

TEAM COLLABORATION



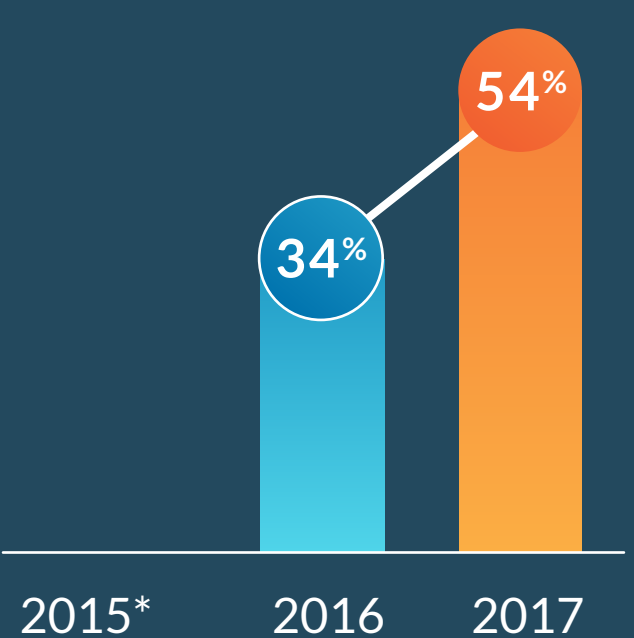
16%
increase in adoption of mobile apps from 2016 to 2017.

CLOUD PBX



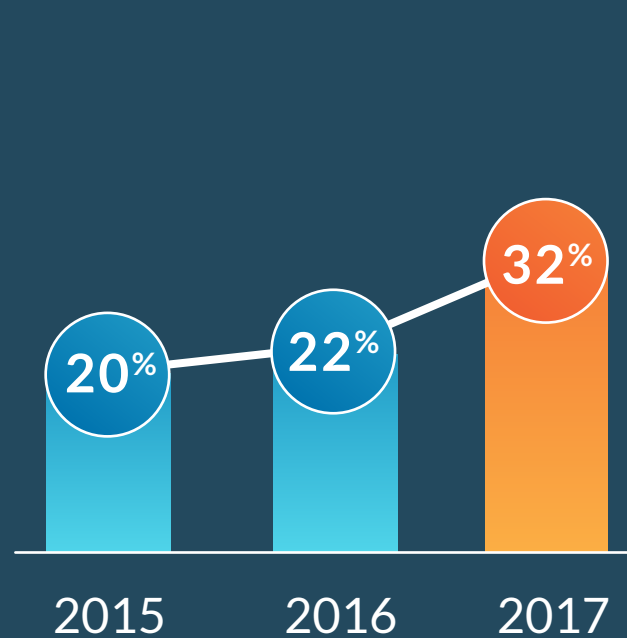
11%
increase in PBX services from 2016 to 2017.

UNIFIED COMMUNICATIONS (UC)



20%
UC forecast to have the largest growth from 2016 to 2017.

CONTACT CENTER



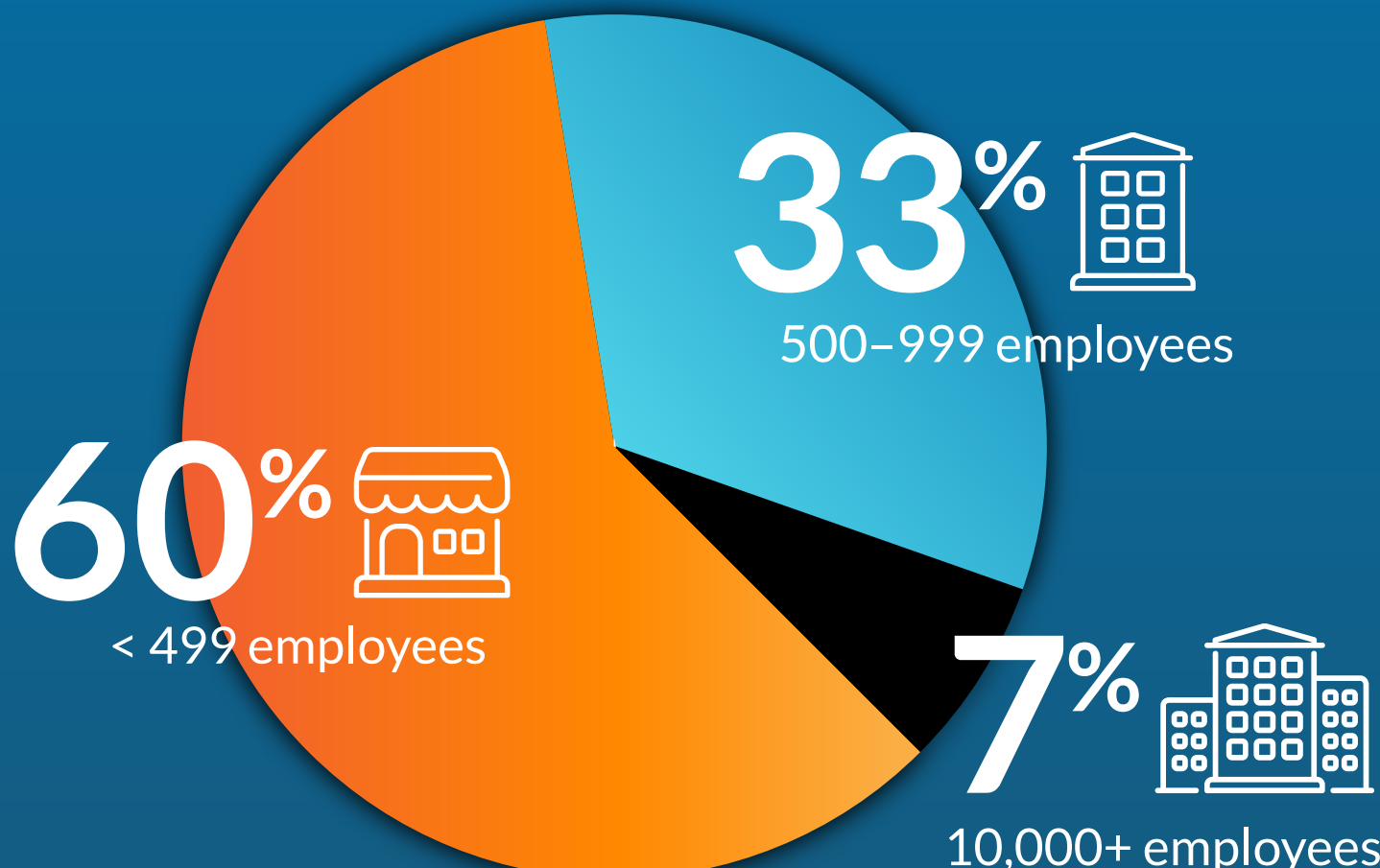
10%
contact center growth predicted from 2016 to 2017.

*UC wasn't broken out in the 2015 survey.

A growing number of companies are moving their contact centers to the cloud.



Companies with <1,000 employees are more likely to use cloud communications for contact centers.



The No Jitter “State of Cloud Communications” survey reveals a significant upsurge in demand for cloud UC, contact center, and team collaboration solutions.

COMPANIES SURVEYED

45% 
1,000+ employees

14% 
500-999 employees

41% 
< 499 employees



Find out how to get the most out of cloud communications in RingCentral's eBook, *The Essential Guide: Selecting a Cloud Communications Provider*

[Download eBook now](#)