

Black Box & IRIS Join together to Provide Best-In-Class Noise Suppression for Customer Experience and UC/UCaaS Applications

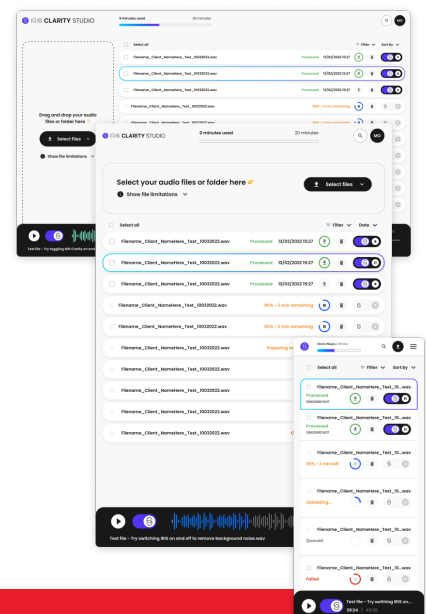
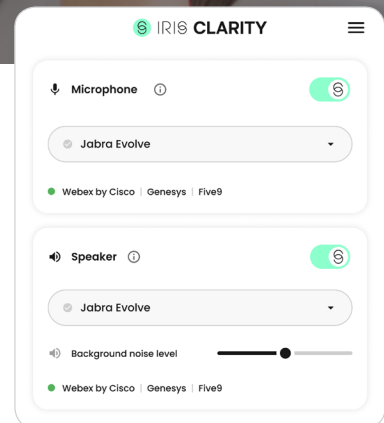
Since 1976, Black Box® has been helping our customers accelerate their businesses by bringing people, ideas, and technology together. Technology has changed, but our commitment to our customers remains steadfast. This is why we partnered with IRIS Clarity. Your users can now benefit from our partnership when deploying IRIS Clarity in your environment. Isolating voices on both sides of a call and removing background noise makes conversations far more pleasant and efficient.

IRIS Clarity — Game-changing AI-powered software solution that removes distracting background noise from your VoIP calls. Real-time and bi-directional, it allows both your agents and customers to have clearer conversations, no matter where they are. IRIS Clarity from Black Box is compatible with all leading call systems and platforms.

IRIS Clarity for recordings — a flexible AI-powered solution that isolates voices and removes background noise from your call recordings, improving transcription accuracy and speech analytics.

- **Immediate ROI:** Up to double digit uplift in transcription accuracy, improving the quality of all speech analytics platforms
- **Easy deployment:** Available as an SDK that directly integrates with Verint
- **Integration with storage systems:** Connect to both internal and cloud storage systems to schedule and automate processing of recordings
- **Cutting-edge technology at your fingertips:** Developed and tested in some of the most challenging environments — including F1 race communications where engine noise can exceed 130 decibels

Contact us at **855-324-9909** or email us at **contact@blackbox.com**.



ABOUT BLACK BOX

Black Box® is a trusted IT solutions provider delivering cutting-edge technology products and world-class consulting services to businesses across the globe in every industry. The breadth of our global reach and depth of our expertise accelerate customer success by bringing people, ideas, and technology together to solve real-world business problems.